

CATHOLIC CHARITIES

CHERISHING THE DIVINE WITHIN ALL

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ANNA'S HOUSE

CATHOLIC CHARITIES IN ACTION



SUMMARY

With the goal of reducing the number of people in Harford County that return to homelessness, Anna's House serves families and chronically homeless adults through a continuum of services. The purpose of the program is to support some of the most vulnerable people in achieving permanent housing, increasing life skills geared toward self-sufficiency, and reducing barriers that may have contributed to periods of homelessness.

In FY24, Anna's House provided services to 103 of some of the most vulnerable individuals in Harford County, 50 of them being children. The program provided intensive case management services, individualized goal setting, and targeted life skills education that resulted in increased income, benefit procurement, financial literacy, and employment acquisition. We were able to rapidly rehouse 33 individuals and provide housing stability for 10 chronically homeless individuals with disabilities and 8 families with disabilities.

KEY OUTCOMES



Number of families who received services

43



Number of individuals aided in gaining permanent housing

32



Number of individuals supported in obtaining employment

16



Number of chronically homeless and or disabled families and individuals remaining stably housed

14



Number of bed nights provided

15,968

SERVICES PROVIDED

- Emergency shelter for families experiencing homelessness
- Transitional housing for women and children fleeing domestic violence
- Rapid Re-housing
- Permanent Supportive Housing for individuals with disabilities who are chronically homeless
- Comprehensive case management and goal setting for all participants
- Lifeskills classes

KEY GOVERNMENT FUNDERS

- Maryland State Department of Human Services
- Harford County, Maryland
- Harford Community Action Agency, Inc.
- Emergency Food and Shelter Program
- U.S. Department of Housing and Urban Development (HUD)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- St. Margret's Parish
- Union Methodist Church Swan Creek
- Brad's Produce
- Third Way Farms
- Salvation Army
- Harford Community Action Agency
- The Sexual Assault/Spouse Abuse Resource Center (SARC)
- The Harford County Community at large

PROGRAM NEEDS

- Nonperishable food items (unexpired)
- General hygiene products including toilet paper, paper towels, laundry detergent, dish soap
- Uber/Lyft gift cards
- Amazon wish list items
- Ongoing volunteer support with grounds upkeep, maintenance, painting

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CARITAS HOUSE

ASSISTED LIVING

CATHOLIC CHARITIES IN ACTION



SUMMARY

Caritas House is a 60 unit assisted living facility in Southwest Baltimore, next to St. Agnes Hospital.

In FY24, Caritas House focused on clinical and financial compliance, along with facility improvements. For example, Caritas House has had a full update of the security system, which now allows residents and families the autonomy to enter and exit the building independently. The floor in the dining room has been replaced and updated seating is in the works. We are also moving toward a full restaurant experience for our residents. The entry way of the building has received a face lift with new windows and updated walkways for safety. Overall, our facility and service improvements in FY24 have provided a better experience for residents.

KEY OUTCOMES



Number of individuals provided home care support services

23



Number of individuals granted subsidies allowing longer stays at Caritas House

11



Number of individuals housed

78



Number of minutes of therapy services provided

168,000

SERVICES PROVIDED

- 24-hour supervision for residents
- Assistance with activities of daily living
- Medication management
- Pharmacy services
- In-house medical practitioners
- All meals
- Daily organized social activities
- Organized social outings
- Nursing services
- Physical and occupational therapy
- Individualized care approach
- Homelike setting
- Housekeeping services

FUNDERS

- Private Pay
- Medicaid

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

Assisted living referral agencies:

- Oasis Senior Advisors
- Care Patrol

PROGRAM NEEDS

Volunteers:

- Church organizations for singing
- Volunteers for different craft workshops
- Volunteers to go on activity outings
- Volunteers to gather residents for activities

Donation items needed:

- Snack bags
- Toiletry bags (lip balm, hand cream)
- Socks
- Throw blankets

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COMMUNITY HOUSING

CATHOLIC CHARITIES IN ACTION



SUMMARY

The Community Housing Programs provide permanent, independent, income-based housing with full utilities for both families and single individuals who have experienced homelessness.

In FY24, Community Housing provided stable and permanent housing for vulnerable Marylanders across both Baltimore County and Baltimore City. Because of this incredible work, 76 households were able to have a safe place to reside. Case management and other supportive services have allowed housed individuals to gain access to behavioral health services, access income benefits and become employed all in their journeys to greater self-sufficiency. In addition to housing, Community Housing supported each household with ongoing supportive services by connecting with case management support.

KEY OUTCOMES



Number of households remaining stably-housed

76



Number of bed nights provided

43,800



Number of households that exited to permanent housing

11



Number of heads of households who gained employment with the support of case management

6

SERVICES PROVIDED

- Permanent housing for individuals and families
- Case management support
- Connection to community resources
- Transportation assistance
- Life skills, substance use support, and workshops
- Workforce development resources

KEY GOVERNMENT FUNDERS

- U.S. Department of Housing and Urban Development (HUD)
- Behavioral Health Systems Baltimore (BHSB)
- State of Maryland
- Housing Authority of Baltimore City (HABC) Section-8 Subsidy
- Client Rental Income
- Leasing support through donation of units (Project Promise)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Baltimore County Department of Housing and Community Development (Baltimore Co DHCD)
- Baltimore City Housing Authority—Holden Hall
- Maryland State Dept. of Housing and Community Development
- Mayor's Office of Homeless Services (MOHS)
- Weinberg Housing Resource Center (WHRC)
- Behavioral Health Systems Baltimore (BHSB)

Landlords and Property Management Entities:

- Regional Management, Inc.
- Riparian Management, Inc.
- Garrison Forest Apartments
- Concordia, Inc.
- Fairfax Station Enterprises
- Metro Pointe Apartments
- Peak Management, Inc.
- Private landlords

PROGRAM NEEDS

- Household supplies (cleaning supplies, laundry detergent, etc.)
- Small appliances (vacuums microwaves, irons, brooms, mops)
- Bed linens
- Children's school supplies
- Furniture (good condition)

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CHRISTOPHER PLACE EMPLOYMENT ACADEMY

CATHOLIC CHARITIES IN ACTION



SUMMARY

Christopher Place Employment Academy is a residential employment academy that invites men to engage in a process of change from homelessness to permanent stable living, preparing to obtain full-time employment, and living a drug-free life.

In FY24, Christopher Place Employment Academy continued to provide a unique supportive program model to men in the community. 29 men successfully achieved capstone and secured employment. Many have taken advantage of various job training programs and started new career paths in peer recovery support, construction and truck driving. In FY24, Christopher Place grew its post-covid enrollment numbers and expanded its community partnerships, aimed at providing employment and housing to those transitioning back into the community.

KEY OUTCOMES



Percentage of men who entered job readiness phase of program placed into employment

100%



Percentage of participants who received support from Villa Maria Behavioral Health services

92%



Percentage of participants who exited Christopher Place into permanent housing

74%



Number of individuals who achieved alumni status by completing all phases of the program and maintaining employment for at least one year

10

SERVICES PROVIDED

- Housing
- Secure personal savings account
- Soft skills training
- Hard skills training
- Health assessments with licensed nurse practitioner
- Clinical behavioral and substance use support and treatment
- GED preparation
- Professional interview clothing
- Physical fitness instruction

KEY GOVERNMENT FUNDERS

- Maryland Department of Human Services (MD DHS)
- Baltimore City Emergency Food and Shelter Program

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- University of Maryland School of Nursing
- University of Maryland School of Social Work
- Better U
- Back On My Feet
- MECU Credit Union
- Art with a Heart

PROGRAM NEEDS

- Snack baskets
- Housewarming baskets for those exiting to community-based housing
- Professional attire
- Toiletries/sanitizers
- Volunteer facilitators
- Classroom/instructional supplies

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ESPERANZA CENTER

CATHOLIC CHARITIES IN ACTION



SUMMARY

The Esperanza Center is a comprehensive resource center whose mission is to welcome immigrants by offering hope, compassionate services, and the power to improve their lives.

Esperanza Center's impact for clients and the community in FY24 was significant. Patients and clients across our programs represent over 40 countries of origin and reside in more than 120 distinct Maryland zip codes. Immigration Legal Services launched a partnership with Baltimore Medical System (BMS) Yard 56 and Johns Hopkins Centro SOL to establish Terra Firma Baltimore – a new, integrated, medico-legal service for unaccompanied immigrant youth. Esperanza Social Services joined with Global Refuge and Asylee Women Enterprise to provide dignified case management support to asylum seekers in the region. And, in response to the tragic collapse of the Francis Scott Key Bridge, Esperanza Client Services quickly pivoted to provide intensive support to the 29 surviving family members directly impacted.

KEY OUTCOMES



Number of individuals connected to critical services and resources

2,888



Number of unaccompanied children who received family reunification support

194



Number of clients who received immigration legal services

1,161



Average monthly number of uninsured patients provided free high quality primary care

293



Number of students educated and enabled to reach English language goals

194

SERVICES PROVIDED

- Immigration Legal Services, defensive and affirmative
- Primary care health and dental services
- English classes
- Comprehensive case management and goal setting
- Community resource navigation and referrals
- Notary services

KEY GOVERNMENT FUNDERS

- Maryland Legal Services Corporation (MLSC)
- Maryland Governor's Office of Crime Prevention & Policy (GOCPP)
- Maryland Community Health Resource Commission (MD CHRC)
- Baltimore City
- Baltimore County
- State of Maryland

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Baltimore City Mayor's Office of Immigrant Affairs
- Baltimore County's Office of Immigrant Affairs
- Johns Hopkins Medical System
- Baltimore City Health Department
- HEAL Collaborative
- Maryland Health Connection
- Pro Bono Resource Center
- University of Maryland Law School
- University of Baltimore Law School
- Sacred Heart of Jesus and St. Patrick Pastorate
- Cristo Rey High School
- Latino Providers Network

PROGRAM NEEDS

Types of volunteers, Spanish-speakers particularly needed:

- Attorneys
- Medical professionals
- English teachers (no certification or Spanish required)
- General operations support
- Interpreters

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GALLAGHER SERVICES

CATHOLIC CHARITIES IN ACTION



SUMMARY

Gallagher Services provides residential and meaningful day supports to adults with intellectual/developmental disabilities.

In FY24, Gallagher Services successfully integrated our billing for services into the Maryland State Long Term Services and Support System (LTSS) for billing. Gallagher Services also completed our Council on Quality and Leadership (CQL) re-accreditation, which highlighted our many achievements. One highlight is our intentional approach to training and our commitment to the values of respect, which play out in many facets: language, person first perspectives, and staff objectives and performance. We were commended for developing effective policies for abuse prevention and detection and comprehensive staff training. Gallagher Services partnered with many community organizations during FY24, including having been accepted as a partner with the Johns Hopkins University SOURCE program.

KEY OUTCOMES



Residential occupancy rate

92%



Hours of volunteer service

3,070



Number of staff supported to advance careers through NADSP certification

26



Average number of clients served monthly

112

Day Program

176

Residential Program



Number of clients served who found employment with support

18

SERVICES PROVIDED

- Community living group home
- Supported living
- Community development services
- Day habitation
- Employment – follow along supports
- Employment – ongoing supports

KEY GOVERNMENT FUNDERS

- State of Maryland Developmental Disabilities Administration – State and federal funds through the Community Pathways Waiver Program
- U.S. Housing and Urban Development (HUD)
- Maryland Transit Administration (MTA)
- Maryland Department of Health (MDH)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Council on Quality and Leadership
- Maryland Association of Community Services (MACs)
- Johns Hopkins University SOURCE
- Mercy High School
- Loyola Blakefield High School
- People on the Go
- Service Providers Affiliated Network (SPAN)
- Meals on Wheels
- My Sister's Place Women's Center
- Knights of Columbus
- Grace Fellowship Church
- Union Church
- St. John the Evangelist Church

PROGRAM NEEDS

- High School volunteers for our Special Friends program
- Art/music volunteers
- Arts & crafts supplies: small and large canvas, easels, paints, colored pencils, etc.
- Board games (new), Giant Connect 4, Jenga, etc.
- Karaoke microphones
- VR (virtual reality) headsets

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Locations in Baltimore,
Harford, Anne Arundel
Counties and
Baltimore City

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MY BROTHER'S KEEPER

CATHOLIC CHARITIES IN ACTION



SUMMARY

My Brother's Keeper is a community-based resource center in West Baltimore that provides meals, community resources and supports everyday to the Irvington community.

In FY24, My Brother's Keeper (MBK) continued to build upon its rich legacy of being a consistent, safe, and supportive presence in the West Baltimore Community. Noted by both community residents and community partners for both its presence and service delivery in West Baltimore, MBK was awarded a prestigious Governor's Citation. MBK also hosted a Career Fair Day in June 2024, which drew nearly 100 Baltimore residents and confirmed our program's status as a strong resource for our neighbors.

KEY OUTCOMES



Number of hot meals provided

20,419



Number of newly-referred community residents given access to support services

172



Percentage of people who gained employment with program support

85%



Percentage of people who received emergency/drop-in services through program support

72%



Number of individuals who accessed Villa Maria Behavioral Health services

29

SERVICES PROVIDED

- Daily meal program
- Job placement
- Case management services
- Behavioral health services
- Recovery and substance use support
- Benefits eligibility and access services
- Industry and trades training
- GED program
- Referral service support
- Financial education
- Criminal record expungement services and legal advice
- Health screenings and health education
- Computer literacy training
- Monthly COVID vaccine

KEY GOVERNMENT FUNDERS

- Maryland Department of Human Services (MD DHS)
- Baltimore City Emergency Food and Shelter Program

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Saint Joseph Monastery Parish
- The Knights of Columbus
- Mount Saint Joseph High School
- Catonsville Emergency Assistance (CEA)
- Mayor's Office of Employment Development
- Health By Southwest (Consortium of Catholic Institutions in Southwest Baltimore)
- Ascension Saint Agnes Hospital
- 40 West Assistance and Referral Center
- The Family of Blase Cooke
- Grilled Cheese and Company
- Irvington Community Association
- Maryland Volunteer Lawyers Service
- University School of Medicine
- St. Peter's Adult Learning Center
- Joe Wagner (Ideas Empowered)

PROGRAM NEEDS

- My Brother's Keeper welcomes the assistance of volunteers to provide support in an array of our daily programming.
- Regularly needed items that support the daily meal serving program, such as dried pasta; rice; pasta sauce; peanut butter, sliced turkey, sliced ham, sliced cheese, bottled water, fruit/

drinks, soda, oranges, cookies, granola bars, Sun Chips, pretzels, fruit cups, fruit gummies, cheese crackers, potato chips, mustard packs, mayo packs, zip lock plastic sandwich bags, carryout plastic bags, toiletries for men and women (toothpaste, soap, deodorant, shaving cream, socks).

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MY SISTER'S PLACE WOMEN'S CENTER

CATHOLIC CHARITIES IN ACTION



SUMMARY

My Sister's Place Women's Center is a comprehensive day resource center for women and children experiencing homelessness in Baltimore City.

In FY24, My Sister's Place Women's Center focused on enhancing and building supports for clients in a multifaceted and collaborative way. This included developing key partnerships with housing providers, medical providers, earned benefits providers and key social service programs. Our hope was to continue to mold the center as a one stop shop for women whose behavioral and physical health often preclude them from going to various appointments to get what they need. On a daily basis, we aid many in need, including those who are sleeping outside the Center each night. In FY24, this continued, with an increased focus on housing, case management, employment and much more.

KEY OUTCOMES



Number of rental applications processed by The Samaritan Center

146



Number of meals served (three meals a day, seven days a week)

32,000+



Number of hot showers provided

3,000



Number of women experiencing homelessness provided support by case managers

133



Number of items of clothing distributed

1,500+

SERVICES PROVIDED

- Meal services (3 meals a day, 7 days a week)
- Laundry
- Shower services
- Mail services
- Life skills workshops
- Navigator services (connection coordinated access)
- Links to Temporary Cash Assistance (TCA), Supplemental Nutrition Assistance Program (SNAP)
- Assistance with IDs, birth certificates, Social Security card
- Job readiness programs
- Eviction prevention support
- Travelers aid

KEY GOVERNMENT FUNDERS

- Mayor's Office of Homeless Services
- Baltimore City Emergency Food and Shelter
- Baltimore City Emergency Food and Shelter Program (EFSP)
- Maryland Department of Human Services (MD DHS)
- State of Maryland

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Church of the Nativity
- Healthcare for the Homeless
- PNC Bank
- Baltimore City Health Department
- Maryland Volunteer Lawyer Services

PROGRAM NEEDS

- Food: any donation amount for cost of client food can be done by including "FOOD" In the memo line or email of request
- Deep fryer
- New dinnerware for Clients

Client Services Support:

- Transportation: cash donation for safe rides or Lyft/Uber cards
- Temporary shelter for families: weekend hotel stay for families

Volunteers

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OUR DAILY BREAD EMPLOYMENT CENTER

CATHOLIC CHARITIES IN ACTION



SUMMARY

Our Daily Bread Employment Center helps people in need by providing hot meals, case management, job training, and employment counseling.

In FY24, Our Daily Bread Employment Center continued to be a resource hub to Baltimore City and the surrounding areas. The meal program, which served 147,000 meals last year, remains the gateway to the array of services provided to the community through client services. Meals linked clients to career training, job placement services and other resources. Existing partnerships allowed for over 15 people to receive vocational training in HVAC & CDL courses. While 26 community members were enrolled and completed the Work for Success program, 71 people were placed in employment via available job placement services.

KEY OUTCOMES



Number of meals served monthly

nearly 12,250



Number of individuals who received employment-related services

467



Number of individuals who attended eight job fairs at Our Daily Bread Employment Center

306



Number of drop-in services received such as referrals, SNAP benefits, etc.

4,719

SERVICES PROVIDED

- Information and resource services
- Computer lab
- Mail service
- Telephone access
- Workforce development
- Vocational certification programs
- Job and resource fairs
- Job placement
- Meal program
- AA/NA
- Volunteer opportunities
- Digital literacy
- Financial literacy
- Behavioral health

KEY GOVERNMENT FUNDERS

- Maryland Department of Human Services (MD DHS)
- Baltimore City Emergency Food and Shelter Program

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Mayor's Office of Employment Development
- Health Care for the Homeless
- Maryland Department of Human Services (MD DHS)
- Baltimore City Health Department
- Health Care Access Maryland
- Center for Urban Families
- PNC Bank

PROGRAM NEEDS

- Toiletries
- Casserole donations
- Food donations (canned goods, fresh fruits and vegetables)
- Volunteers for meal service, administrative assistance, events
- Clothing (new, nearly new)
- Winter wear (hats, gloves, coats, socks)

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SUMMARY

Safe Streets is a public health initiative aimed at reducing shootings and homicides in targeted areas of Baltimore City. It is a movement holding the belief that violence is a disease that can be cured.

FY24 was the first full year of Catholic Charities operating four Safe Streets sites. We became one of only two community-based organizations contracted with Baltimore City to provide the service. We focused on hiring for full capacity and increasing the consistency of practice across the four sites. Safe Streets staff increased competencies in how we connect neighbors to services and supports, particularly in the areas of behavioral health, employment, housing and food/hunger supports. Planning also began for new services beginning in 2025 to provide supports outside of our four posts, particularly “behind the walls” to prevent shootings related to individuals returning to the community from prisons.

KEY OUTCOMES



Number of mediations accomplished across all four sites

796



Number of individuals provided behavioral health support

169



Number of days without a homicide in Penn North site area

500



Number of individuals provided meals or nutritional support

572

SERVICES PROVIDED

- Violence interruption
- Community gatherings
- Distribution of educational materials on positive means of conflict resolution
- Connections to resources for workforce, behavioral health, housing and hunger needs.

KEY GOVERNMENT FUNDERS

- Mayor's Office of Neighborhood Safety and Engagement (MONSE Baltimore City)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Aurora Behavioral Health System
- Baltimore BRATZ
- Baltimore Community Foundation
- Bay Brook Elementary Middle School
- Ben Franklin High School
- Boys and Girls Club
- Center for Technology Access and Training (CTAT)
- Cherry Hill Strong
- Cherry Hill Tenant Council
- Cherry Hill Town Center
- Church of Rehoboth
- Citizens Policing Project (CPP)
- City of Refuge
- Eddie B Productions
- Enoch Pratt Free Library (Brooklyn)
- Excellence Esthetics By Kandice
- Family Survivor Network
- Farring-Baybrook Recreation Center
- Five Medicine
- Geek'd Up Treats
- Greater Baybrook Alliance
- Kingdom Life Church
- Life Ministries
- Light of the Whole Family Ministries
- Living Classrooms
- LuluBs Closet
- Mayor's Office of Employment Development (MOED)
- Medstar Harbor Hospital
- Moms on Demand
- New Song Church
- No Boundaries
- RICH Program
- Salvation Army
- Sandtown Winchester Community Collective
- Sharon Baptist
- Steppers Coach G
- Sweet Home Jamaica
- The Cherry Hill Community Coalition
- The Cupcake Committee
- Turn Around Tuesday
- Villa Maria Behavioral Health
- YO! Baltimore

PROGRAM NEEDS

- Volunteer and donation opportunities are limited and must go through the site director

To make a gift, visit www.cc-md.org/donate

Locations around Baltimore in Sandtown-Winchester, Cherry Hill, Penn North, and Brooklyn

667-218-2001
safeststreets@cc-md.org

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SARAH'S HOUSE

CATHOLIC CHARITIES IN ACTION



SUMMARY

Sarah's House is a supportive housing program offering emergency shelter and project-based supportive housing with an array of other services for individuals and families experiencing homelessness in Anne Arundel County. FY 24 brought multiple successes at Sarah's House. Outside of the numbers served and our most impactful outcome of transitioning 73% of those in our shelter to permanent housing opportunities, we were also able to successfully implement an activities program for children, families and single adults at Sarah's House. Sarah's House staff were also able to help parents secure 18 childcare scholarships for children in our program. During the last fiscal year, Sarah's House supported 56 people in gaining employment. Increasing their income through employment helped to reduce barriers to self-sufficiency and lessened the time that they and their families experienced difficulty.

KEY OUTCOMES



Number of individuals provided emergency shelter

345



Percentage of individuals in shelter helped to transition to permanent housing

73%



Number of households served in Rapid Re-Housing Program

20



Number of individuals served by Project North, which offers units located on property

47



Number of individuals who gained employment with program support

56

SERVICES PROVIDED

Emergency Shelter

- Meals
- Case management
- Engagement activities
- Basic needs

Project-Based Supportive Housing

- Case management
- Engagement activities

Rapid Re-Housing Program

- Case management
- Rent support

Aftercare

- Case management
- Community referrals

KEY GOVERNMENT FUNDERS

- Anne Arundel County, Maryland
- Arundel Community Development Services, Inc.
- U.S. Army
- Housing Commission of Anne Arundel County
- Maryland Emergency Food Program
- Emergency Food and Shelter Program

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Arundel Community Development Services
- Anne Arundel County Mental Health Agency/ Crisis Response System
- Anne Arundel County schools
- Anne Arundel County
- Anne Arundel County Public Library
- Anne Arundel County Department of Social Services
- Anne Arundel County landlords
- Anne Arundel County local restaurants, churches and civic organizations

PROGRAM NEEDS

- Twin bed linen sets
- Pillows
- Towels/wash cloths
- Toilet paper
- Individually packaged snacks/chips
- Powdered drink mix

Volunteers:

- Front desk
- Meal groups
- Lawn care

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CATHOLIC CHARITIES SENIOR COMMUNITIES



SUMMARY

Catholic Charities owns and operates 24 supportive, affordable apartment communities in Baltimore City, Baltimore, Anne Arundel, Garrett and Harford Counties, including nearly 1,800 units of efficiency, one-bedroom and two- bedroom apartments.

FY24 brought much success to Senior Communities. We maintained a 95% occupancy, serving 1,861 residents and 174 Caring Home Services participants. In our bi-annual Resident Satisfaction Survey, 97% of residents who responded said they were satisfied living in our communities and 91% said they would recommend Catholic Charities Senior Communities to a friend or family member.

Our team assisted 1,650 residents in obtaining 30,200 services which resulted in a cost savings to residents of \$273,000. Supportive services funding was secured, providing residents with a variety of programs and services, including transportation. The implementation of the Baltimore County ARPA Grant to prevent resident isolation across our 12 Baltimore County communities was also successful.

KEY OUTCOMES



Number of older adults housed

1,861



Number of older adults who received Caring Home Services

174



Number of residents assisted by Service Coordination

1,650



Number of services provided to residents

30,200



Cost savings to residents due to Service Coordination

\$273,000

SERVICES PROVIDED

- Resident service coordinators are available at all communities to assist residents in accessing various resources and benefits to help with finances, health care and transportation, to name a few.
- The Caring Home Services Program, available at nine communities, offers a helping hand to residents by providing weekly housekeeping, laundry, and personal services, as well as daily meals.
- Residents enjoy a variety of on-site features such as laundry rooms, computer centers, wellness suites, libraries, dining rooms and outdoor seating areas.
- Health care services available to residents may include podiatry and monthly blood pressure checks.

KEY GOVERNMENT FUNDERS

- US Department of Housing and Urban Development (HUD)
- Maryland Department of Aging
- Arundel Community Development Services (ACDS)
- Baltimore County American Rescue Plan Act (ARPA)
- Harford County Department of Housing and Community Development (Harford Co DHCD)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Maryland Department of Housing and Community Development
- Enterprise Community Development
- Action In Maturity
- Northern Pharmacy
- Notre Dame School of Pharmacy Longitudinal Care Program
- Eating Together Programs – Baltimore County, Baltimore City, Anne Arundel County Area Agency on Aging

PROGRAM NEEDS

- Volunteers
- Pantry, personal care items, household goods, and pet care items

To make a gift, visit www.cc-md.org/donate

2300 B Dulaney Valley Road
Timonium, MD 21093
667-600-2280
housing@cc-md.org
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ST·ANN ADULT DAY SERVICES

CATHOLIC CHARITIES IN ACTION



SUMMARY

St. Ann Adult Day Services is a day program for older adults that provides activities, socialization, and medical supervision so that your loved one can continue to live at home.

In FY24, St. Ann provided medical day services for 63 seniors and those with disabilities allowing these participants to remain living in the community and avoid premature nursing home placement. Being awarded the MTA-5310 grant provided the necessary funding to allow the center to provide medical day services for one of most vulnerable populations (i.e. seniors, disabled). This year, we maximized Baltimore City Senior Care funding, which allowed more low to moderate income seniors to attend the program 5 days per week. Overall, we succeeded daily in providing activities, socialization, and medical supervision so that our clients can continue to live at home.

KEY OUTCOMES



Percentage of participants and caregivers surveyed who stated they would recommend the program

100%



Number of seniors provided medical day services

63



Funding received by MTA5310 grant, supporting purchase of new bus and supplementing operating costs

\$480,000

SERVICES PROVIDED

- Structured medical day program for seniors and those with disabilities.
- Wheelchair-accessible transportation, meals, stimulating activities, medication and preventive health care by a registered nurse and on-site rehabilitative therapies

FUNDERS

- Veterans Administration
- Medicaid
- Senior Care Baltimore City
- Senior Care Baltimore County Dept. of Aging
- Private payors
- Office of Health Services
- Maryland Transit Administration (MTA)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Johns Hopkins University (Research Dept.)
- Johns Hopkins House Call Program
- Maryland Adult Day Association
- Maryland State Dept. of Education
- Center for Workforce Inclusion

PROGRAM NEEDS

- In-kind donations for bingo prizes
- DVDs, music and movies
- Volunteers to assist with center activities Monday-Friday 9 a.m. – 2 p.m.
- Gift cards for Walmart, Target, restaurants

To make a gift, visit www.cc-md.org/donate

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ST VINCENT'S VILLA

CATHOLIC CHARITIES IN ACTION



SUMMARY

St. Vincent's Villa provides comprehensive behavioral health treatment within a therapeutic, residential setting for children ages 12 years and younger who have not adequately responded to community-based interventions.

In FY24, St. Vincent's Villa effectively continued its mission of providing comprehensive behavioral health treatment within a therapeutic, residential setting for children ages 12 and younger who have not adequately responded to community-based interventions. We became a CARE Certified Agency through Cornell University, and we increased safety measures within the program to better serve children with greater complex needs and safety risks. By the numbers, 84% of children at St. Vincent's were discharged to less restrictive environments, and 81% of children at St. Vincent's were discharged to family settings.

KEY OUTCOMES



Number of youth served

125



Percentage of children served who were discharged to family settings

81%



Score received from Maryland's Consumer Quality Team

4.8 / 5



Rating received in Family Satisfaction Survey

4 / 5

SERVICES PROVIDED

- Residential mental health treatment
- 90-day comprehensive diagnostic assessment
- Psychiatric evaluation, treatment and medication management
- Individual, group and family counseling
- Behavioral Crisis Team
- Case management services
- Educational coordination
- Psychological and educational testing
- Recreational therapy
- Spiritual development
- Family psychoeducation and support groups
- 24-hour nursing
- Facility dog program
- Volunteer mentoring program

KEY GOVERNMENT FUNDERS

- Maryland Medicaid
- Private Insurance (select carriers)
- Department of Human Services

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Ed Block Courage Foundation
- Gathering Point Giving Circle
- Maryland Association of Resources for Families and Youth
- Baltimore Ravens
- Ravens Roost
- Classic Catering

PROGRAM NEEDS

- Art supplies, especially sketch pads, teen coloring books, markers, and paint
- Bicycles, especially 26" wheel and larger, single speed with coaster brakes
- Boomboxes and noise-cancelling headphones
- Craft kits, especially Perler Beads, and Slime Kits
- Card games, especially Uno, Skip-Bo, and Pokemon
- DVDs (G and PG)
- Gift cards for Kohls, Old Navy, Cinemark, Bowlero
- Legos (not Duplo)
- Sports equipment, especially basketballs, footballs, playground balls, and soccer balls
- Undergarments, especially large boy/girl up to medium men/women sizes

Volunteer Roles:

- Event support (groups or individuals welcome, occasional)
- Sports group volunteers (groups or individuals welcome, monthly)
- Therapeutic Mentors (weekly)
- Tutors (weekly)

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667-600-3000
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VILLA MARIA SCHOOL

CATHOLIC CHARITIES IN ACTION

SUMMARY

Villa Maria School is a nonpublic special education school that is approved by the Maryland State Department of Education. We operate a Type I and Type III school serving day and residential students grades K-8 with emotional disabilities.

The 2023-2024 school year was a very successful year at Villa Maria School. We focused on increasing our census capacity by hiring and maintaining the needed staff to operate 11 classrooms. We used our CARE and TCI training to keep our students safe and create an atmosphere for them to learn, grow, and heal. We saw a significant reduction in the use of physical restraints, which is just one indicator that our therapeutic supports and services are benefitting our students. We continue to partner with our families to promote the success of our students.



KEY OUTCOMES



Number of students served throughout the year

120



Percentage of children who were able to step down to less-restrictive schools closer to their homes and communities.

nearly one third



Number of students who matriculated, moving on to high school

12



Number of classrooms operated

11



Percentage of families that would recommend the program

92%

SERVICES PROVIDED

- Full-day special education services
- Psychiatric services
- Individual and group therapy
- Speech-language therapy
- Occupational therapy
- Music therapy
- Art
- Physical education/health
- Environmental sciences program (therapeutic gardening)
- Family support/events

KEY GOVERNMENT FUNDERS

Maryland State Department of Education (MSDE) and local education agencies fund our program and pay a per diem rate for student enrollment.

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Maryland Association of Nonpublic Special Education Facilities (MANSEF)
- Residential Child Care Project at Cornell University

PROGRAM NEEDS

Donations of new items, specifically:

- Coloring books and gel pens
- Craft kits, especially DIY bracelet kits and slime kits
- Gift cards for Walmart, grocery stores, and Amazon
- Graphic novels, especially anime
- Kid-friendly non-perishable food items
- Legos (50-300 pieces)
- Modeling clay
- New clothing (underwear, socks, leggings, t-shirts, jackets) in boys/girls Medium to men/women Large
- Noise-cancelling headphones
- Puzzles (40-200 pieces)
- Sports equipment, especially footballs, Nerf footballs, basketballs, and basketball nets
- Squishmellows
- Sticker packs
- Stress balls and fidgets (all types, except spinners)
- Weighted blankets and sensory pillows (sequined ones)

Volunteer needs:

- Career Day participants (annually)
- Special event support (seasonally)
- Club day volunteers: chess, Lego, cooking, sports, hair styling, and many other clubs (monthly)
- Book Buddies, one-to-one reading partners (weekly)
- Classroom assistants: gym, art, ecology (weekly)
- Undergraduate interns pursuing Special Education degree (at least twice weekly)



To make a gift, visit www.cc-md.org/donate

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VILLA MARIA BEHAVIORAL HEALTH

CATHOLIC CHARITIES IN ACTION

SUMMARY

Villa Maria Behavioral Health provides mental health and substance use disorder treatment to adults, children, and families in our eight clinics as well as 100+ public school partnerships.

In FY24, Villa Maria Behavioral Health served more than 6,000 individuals, including our partnerships with over 100+ schools throughout the state. We worked to highlight that, at VMBH, we provide high-quality care that changes lives. VMBH secured funding through 28 grants to support our efforts, along with working with Medicaid and Medicare. Our focus remained on making data-driven decisions based on tracking of outcomes and metrics. We also continued to expand our peer recovery team employing those with lived experience who may otherwise find it challenging to secure employment.



KEY OUTCOMES



Number of adults and children who received behavioral health services

6,619



Number of clients who received treatment for a substance use disorder

1,483



Score received on Satisfaction Surveys

4.12 / 5



Percentage of clients enrolled in outpatient who are also enrolled in psychiatry services

40.5%

SERVICES PROVIDED

- Co-occurring mental health and substance use treatment
- PRP
- Afterschool program
- Respite
- Peer Recovery Coaching
- Peer Training program
- Continue education trainings
- Support to Safe Streets for violence interrupters
- Family Care Coordination (case management)
- Drop-in Center for at risk adolescents
- Mental Health Assessment Team

KEY GOVERNMENT FUNDERS

- Medicaid
- Medicare
- State Funds – Department of Social Services (DSS), Local Addictions Authority (LAA), Local Management Board (LMB – all counties), Department of Health, Behavioral Health Administration (BHA)
- Federal Funds: American Rescue Plan Act (ARPA), Department of Homeland Security (DHS)
- Maryland Community Health Resources Commission (CHRC) Baltimore City Mayor's Office of Employment Development (MOED)
- Baltimore City Public Schools
- Behavioral Health Systems of Baltimore (BHSB)
- Mayor's Office of Neighborhood Safety and Engagement (MONSE)
- Head Start

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Turek House
- Gaudenzia
- Healthcare for the Homeless
- Arrow Ministries
- University of Maryland
- Johns Hopkins University
- University of Maryland Baltimore County (UMBC)
- Numerous masters level programs (clinical interns)
- Over 100+ school across the state (school-based work)
- Mayor's Office of Employment
- Mayor's Office of Overdose Response
- Mayor's Office of Neighborhood Safety and Engagement (MONSE)
- Community Health Resource Commission (CHRC)
- Behavioral Health Systems Baltimore (BHSB)
- Baltimore City Public Schools
- Local Addictions Authority (LAA) – Harford Co, Anne Arundel Co,
- Division of Social Services (DSS)
- Maryland Department of Health (MDH)
- Hope Health
- Central Maryland Regional Crisis System (formerly called the GBRICS Partnership)
- Baltimore County Foundation (BCF)

PROGRAM NEEDS

- Holiday items, gift cards
- Hygiene kits including wound care items
- Lyft/Uber vouchers since transportation is a barrier to care
- Back-to-school flyers and items

To make a gift, visit www.cc-md.org/donate

Multiple locations in Maryland, including Allegany, Anne Arundel, Baltimore, Frederick and Harford Counties, and Baltimore City

667-600-2000

vmbh@cc-md.org

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WEINBERG HOUSING AND RESOURCE CENTER

CATHOLIC CHARITIES IN ACTION



SUMMARY

Weinberg Housing and Resource Center is open to adult men and women experiencing homelessness. It is a low barrier emergency shelter that provides services each night in Baltimore City, with a focused goal on assisting residents in obtaining permanent housing.

Weinberg Housing and Resource Center (WHRC) began the new fiscal year with a 10-Year Anniversary Celebration, which included the honoring of our dedicated staff team. A series of trainings were provided to staff surrounding Catholic Charities Agency Commitments, and these have become engrained into our daily protocol. We began holding town hall meetings with residents to promote dialogue and resolution among staff and residents. Housing Placements consistently reached our monthly benchmark, and WHRC began receiving large donations of items to assemble housewarming baskets for those we serve. We had another successful Housing Fair to celebrate our Home Plate Housing Plan, an initiative designed to strengthen the successful housing moveouts of our residents.

KEY OUTCOMES



Number of clients served,
26% of whom were
new to WHRC

371



Number of clients placed in
permanent housing

72



Number of referrals
provided for on-site crisis
intervention services

90



Number of volunteer
hours provided

3,169

SERVICES PROVIDED

- Crisis prevention coordination
 - Case management services
 - Housing voucher submission
 - Shelter diversion assessment
 - Home Plate Housing Planning
 - Workforce development training
 - Resident Volunteer program
 - Volunteer/donation management
 - Resident intake coordination
 - Daily life skills programming
 - Community resource connections
 - Behavioral health referrals (MH)
 - Coordinated access completion
 - Data management & tracking
 - In-person & eLearning training
 - Daily operational 24/7 facility
 - Lyft & van transportation
- For clients:**
- Front desk mail distribution pickup
 - Weekly medical examinations

KEY GOVERNMENT FUNDERS

- The Mayor's Office of Homeless Services (MOHS)
- U.S Department of Housing and Urban Development (HUD)
- Baltimore City
- Maryland Emergency Food Assistance Program (MEFAP)
- Baltimore City Emergency Food and Shelter Program

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.

COMMUNITY PARTNERS

- Behavioral Health System Baltimore provides onsite substance use treatment and counseling
- HealthCare for the Homeless operates the Convalescent Care Unit at WHRC and provides primary care and linkage to specialty care, mental health services, dental, and psychiatric care at its main facility near WHRC
- People Encouraging People Assertive Community Treatment Team provides rehabilitation and supportive housing for homeless individuals struggling with disabilities and severe mental health issues
- Baltimore Rescue Mission provides emergency shelter to homeless men
- New Vision House of Hope provides emergency and transitional housing for homeless women
- Baltimore Station emergency shelter and substance abuse treatment for homeless men
- Health Care Access Maryland provides outreach to homeless individuals with physical or mental health issue and substance abuse to enroll them in health insurance coverage
- Baltimore City Police Department provides community support and crisis intervention.
- Mayor's Office of Employment Development Centers
- Downtown Partnership

PROGRAM NEEDS

- Community volunteers
- Life skills group facilitators
- Client services for Wellness Center
- Items for housewarming baskets: toiletries, life skills facilitators, meal service volunteers

To make a gift, visit www.cc-md.org/donate

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