

LEVEL UP

CATHOLIC CHARITIES IN ACTION

COMPASSIONATE CAREGIVERS

CATHOLIC CHARITIES IN ACTION






SUMMARY

In FY25, the Compassionate Caregivers and Level Up programs overdelivered on their contracts, training 60 individuals facing barriers to employment to become CNA/GNAs, Certified Childcare Instructors, and auto maintenance technicians. Utilizing a trauma-informed approach, intensive case management, and strong employer and training partnerships, participants consistently achieve high completion and placement rates.




The programs collaborated to support a cohort of 24 CNA/GNA trainees yielding a highly uncommon 100% completion and 100% employment.

KEY OUTCOMES

LEVEL UP

	Number of individuals served	20
	Percentage of individuals who completed Program, gaining an industry recognized credential	95%
	Percentage of individuals employed	95%

COMPASSIONATE CAREGIVERS

	Number of individuals served	40
	Percentage of individuals who completed Program, gaining an industry recognized credential	97%
	Percentage of individuals employed	97%

SERVICES PROVIDED

LEVEL UP: Youth Workforce Training Program

- Target Audience: *Out-of-school youth (ages 18–24) with limited work experience or access to career pathways*

Core Services:

- Credentialed training in high-demand fields (CNA/GNA and 90-hour Childcare certification, Auto maintenance technician)
- Coaching and case management to help youth navigate personal and professional challenges
- Career exploration and coaching, including exposure to career options and pathways
- Supportive peer and mentor relationships through cohort-based learning
- Job placement assistance and connections to employment opportunities
- Alumni support to ensure long-term career progression and stability

COMPASSIONATE CAREGIVERS: CNA/GNA Training Program

- Target Audience: *Adults facing barriers to employment (e.g., poverty, housing instability, justice involvement, or trauma)*

Core Services:

- Certified Nursing Assistant (CNA)/Geriatric Nursing Assistant (GNA) training through a certified provider
- Case management and weekly participant check-ins
- Participant stipends to offset lost wages or financial stress
- Day-one work supplies (e.g., scrubs, shoes, exam fees)
- Employer engagement through class visits, mock interviews, and direct placement pipelines
- Post-placement support with up to 12 months of retention coaching
- Job readiness preparation, including resume writing, interview coaching, and soft skills training

KEY GOVERNMENT FUNDERS

- Mayor's Office of Employment Development (MOED)
- Workforce Innovation and Opportunity Act (WIOA)
- American Rescue Plan Act (ARPA)

In addition to the grant support from key government funders, we extend our deepest gratitude to the individuals, corporations, community partners, and foundations that support our work. Their generosity provides life-changing opportunities for families and individuals in need.



PROGRAM NEEDS

Each of our programs has specific in-kind donation needs, from school supplies to food and more. Workforce Development specifically and consistently needs the following items:

- Employers looking to hire program graduates

If you would like to support Workforce Development or any of our programs with additional in-kind donations, please visit cc-md.org/ways-to-give/in-kind-donations-guide/.

**VOLUNTEER NOW:
VISIT
[CC-MD.ORG/VOLUNTEER](https://cc-md.org/volunteer)**

**DONATE NOW:
TO MAKE A GIFT, VISIT
[CC-MD.ORG/DONATE](https://cc-md.org/donate)**

Use your camera to scan the QR code to learn more about Level Up



Use your camera to scan the QR code to learn more about Compassionate Caregivers

