

Achieving
Independence

Welcoming
New
Neighbors

2022 ANNUAL REPORT

Empowering
Careers

Healing
Trauma &
Addiction

Aging with
Dignity

Supporting
Children &
Families

A Greater Promise

 CATHOLIC CHARITIES
Y E A R S CHERISHING THE DIVINE WITHIN ALL

Dear sisters and brothers in Christ,

Our faith is one of promises, built on the unconditional covenant inherent in the cross and resurrection. As Pope Francis has written, “the Lord’s call makes us bearers of a promise and, at the same time, asks of us the courage to take a risk.”

We don’t always know when we will be called – or how. But when we hear that call, we must be prepared to act as Christ within our communities, prayerfully offering love, service, teaching, and a willingness to work for justice.

The work of Catholic Charities demonstrates what it means to be a courageous bearer of God’s promise, responding to the call to serve all our neighbors.

Over the past several years, the COVID-19 pandemic not only upended daily life, but also surfaced stark needs and inequities across our society. In the face of profound change and daunting challenges, the staff, volunteers and supporters of this organization responded with the unwavering compassion and courage that have steered its holy mission for nearly 100 years.

On the eve of Catholic Charities’ centennial year, its steady work – bearing God’s promise and seeing it in each of our neighbors – has never been more important. I thank you for courageously responding to the Lord’s call in your own way, in service of others.

With kindest regards, I remain

Yours Faithfully,



Most Reverend William E. Lori
Archbishop of Baltimore



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There’s something greater in us all

This year, as Catholic Charities embarks on 100 years of service, we are presented with an opportunity to reflect on our past and current service in the community and to ask ourselves how can we help more, give more, and love more. These are part of our greater promise inspired by the gospel mandates to love, serve and teach.

In 1792, Archbishop John Carroll issued the directive that each parish’s revenue be divided into three equal parts: care of pastors, upkeep of church and relief of the poor. It was at that moment the mission of Catholic Charities was established in Maryland. After decades of pursuing that mission, in 1923 Archbishop Michael Curley established the Bureau of Catholic Charities, setting Father Edwin Lee Leonard at its helm. The organization increased its focus on meeting the needs of impoverished families and orphaned children.

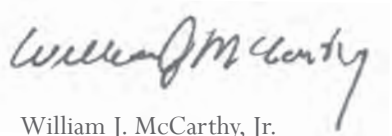
Today, Catholic Charities continues to strive to find ways to help more, give more, and love more through our six areas of service: Healing Trauma & Addiction, Supporting Children and Families, Aging with Dignity, Welcoming New Neighbors, Achieving Independence, and Empowering Careers.

The impact of our work is far reaching throughout Catholic Charities’ 80 programs at 200 locations across Baltimore City and the 9 counties we serve. Catholic Charities’ greater promise to Marylanders is our vow to accompany our clients on their journeys to achieve to their greatest potential. We seek to cherish everyone’s inherent value and to help all we encounter find a better way forward.

In this report, we share with you the impact you allow us to make. You will hear from the people we continue to accompany, and you will see the positive steps they have taken with the support of Catholic Charities. Our clients have overcome great adversity to gain balance in their lives, find jobs, earn degrees, restore their health and even open their own businesses. We are incredibly proud to be part of their journey – you should be, too!

As we near our centennial, our commitment to our mission grows ever stronger. Together, we can build on 100 years of success. Together, we are a movement to change lives.

Peace,



William J. McCarthy, Jr.
Executive Director



Supporting Children & Families

CATHOLIC
CHARITIES
CHERISHING THE DIVINE WITHIN ALL

OUR VISION
CHERISHING THE DIVINE WITHIN
WE ARE COMMITTED
TO A MARYLAND WHERE
EACH PERSON
HAS THE OPPORTUNITY
TO REACH HIS OR HER
GOD-GIVEN POTENTIAL

Once a client of Catholic Charities, now the agency is a client of hers

Lakiva Johnson remembers being told in late 2006 that if her young daughter ended up in the emergency room with another asthma attack, hospital staff would need to report the family to social services. Lakiva needed a healthier environment for her little girl, but she couldn't afford her own place, despite working both full-time and part-time jobs. Two days after Christmas, she and Kaini moved to Sarah's House, a supportive housing program run by Catholic Charities for families experiencing homelessness in Anne Arundel County.

Sixteen years later, Kaini is a high school graduate pointed toward college. Lakiva is an entrepreneur, working on a Ph.D. while running her own bakery and event-planning business. And the agency that once helped her find her feet is now one of her clients.

Case management, karaoke and college

When Lakiva arrived at Sarah's House, she connected quickly with the people she met.

"They were just really nice, so I stayed," she said.

Over the next 18 months, she worked with case managers and participated in a range of programs. Kaini attended a Head Start preschool and started receiving behavior-management services through Catholic Charities. They found a welcoming space; Lakiva remembers her daughter laughing and singing karaoke in the kitchen with Sarah's House staff.

After moving from the shelter to a one-bedroom apartment that was part of the program's transitional housing, Lakiva built up her savings, applied for a Section 8 voucher and eventually moved into her own condominium.

A health crisis spurred her decision to return to school.

"It started off with me just trying to prove to my family that I can finish, and I'm not a mess-up," she said. "In the end, I started getting these really good grades."

With scholarship funding, she earned a bachelor's in social science – and honors for the highest GPA in her major – and a master's in human services administration. Today, she is pursuing a Ph.D. in applied behavior analysis.

Allergies that led to entrepreneurship

Lakiva didn't start baking with a business in mind. Because her daughter was "allergic to everything," she carefully prepared homemade treats that Kaini could take to school. The cakes and cupcakes grew more complicated – and beautiful – over time. That launched what became Kleverly Kreated, which evolved from baked goods to include event planning and crafts.

Even as her ambitions grew, Lakiva gave back to Sarah's House, often anonymously dropping off supplies from the program's wish list. She saw an opportunity when her master's program required her to find an internship "somewhere you've always wanted to work." She began supporting Sarah's House and Catholic Charities' senior leadership team.

Her worlds collided when the agency learned about her talents and hired her, first to cater desserts at a small event, and later to support a national Catholic Charities USA gathering.

She laughed as she thought about the path. "It's a lot!" she said, with evident pride in the journey.

Welcoming New Neighbors

In May 2021, as nearly two-thirds of dental practices struggled to resume full operations in the midst of the evolving COVID-19 pandemic, Catholic Charities' Esperanza Center re-launched its own dental clinic. And, in its first year of renewed operations, volunteer dentists saw more than 250 patients over about 600 visits.

"It's been great," said Katie Phillips, manager of community health at Esperanza Health Services. "We have a really long waiting list and there's so much demand from our patients. People are just so grateful."

The clinic provides free dental services to uninsured immigrants in the Baltimore region who do not qualify for government-sponsored health insurance. Providers at Esperanza's medical clinic refer patients to volunteer dentists, usually to help with significant issues such as tooth pain, infection, or bleeding gums.

A state-of-the-art rebirth

The dental clinic represents a rebirth after a long closure. A fire in a building neighboring the Esperanza Center forced it to shut down in 2018. The medical clinic found temporary space while the center underwent remediation and renovations, but the dental clinic was forced to close.

It re-opened with upgraded equipment funded or donated by CareFirst and Johns Hopkins, state-of-the-art precautions to guard against COVID-19 infections, and a small cohort of volunteer dentists that expanded month by month.

"The needs are so huge, and ... dental care in the countries our patients come from is not routine," Phillips said, explaining most have never seen a dentist, had an X-ray or experienced a cleaning. "We take that seriously because going to the dentist – especially if you're having an extraction or a root canal – can be anxiety producing."

Dental Director Kevin Murphy, a volunteer who runs his own local practice, described how most clinic visits include infection remediation, extractions of teeth that cannot be saved, or control of periodontal disease related to diabetes. The clinic has also provided full and partial dentures, a procedure that can change a client's sense of well-being and how they feel when they show up to job interviews.

An effort to save more teeth

"The patients I have treated, they're just very happy to have teeth again. Some of them have not had teeth for years," Murphy said of the prostheses. "We are also trying to expand our capability to do more root canal therapy and save more teeth."

When re-opening the clinic, organizers focused on advanced equipment that makes dentists feel at home and efficient space that allows them to see as many patients as possible. Just over a year after the re-opening, the clinic continues to consider how to expand the number of people served.

"I think it's been very good," Murphy said of the clinic's first year, adding, "There's a lot of need and our backlog is huge."



When talking about the success of Christopher Place Employment Academy, Jerry Pryor, a job-retention case worker with the program, puts it simply: “I’ve been affiliated with Catholic Charities for over 20 years, and I’ve never known anybody not to get a job. They’ve always been able to get the man a job.”

Finding that job is one of the final steps in a months-long program that helps Baltimore-area men experiencing homelessness move toward stability. It comes after an initial assessment and 10 weeks of workshops and tailored supports aimed at addressing any past issues that could hinder employment.

For most men, that job also comes after a long journey that may have included trauma, intense poverty, substance use, time in prison or mental health challenges.

“We wrap our arms around them”

“We help them to meet their basic needs, whatever those basic needs are,” said Program Manager Nicole Williams. “We wrap our arms around them and support them in whatever area they need help.”

Pryor knows exactly how that wraparound support feels – and not just because he gives it out. His own two-decade affiliation with Christopher Place started when he entered the program.

“I was homeless,” said the 61-year-old, describing his life at 40. “My ex-wife had changed the locks, and I went from having a nice home to walking up the street with two bags. I will never forget that feeling.”

Recreational drug use had spiraled into 22 years of active addiction when Pryor “cried out for help” and started a step-by-step recovery that eventually led him to Christopher Place.

The program’s structure supported his goals, and he found work, first as a supermarket stock clerk, then as a hospital technician. With support from the program, he also started raising his own ambitions.

A career that came full circle

Though he was a high school graduate, he had always assumed he “wasn’t college material,” until his case manager suggested visiting a local school.

“When I walked on the campus, I was nine months clean and feeling better about myself,” he said. “As I’m walking around, I see people of my color, and I’m thinking, ‘you can do this.’”

Six years later, with a degree in addiction counseling, he launched a new career that eventually led him back to Christopher Place – exactly where he believes he is meant to be.

“Christopher Place was an absolute gem for me,” he said. “Now, I’m staying still so I can be a gem for other people in a tough place.”



Healing Trauma & Addiction



For a long time, John Lauer didn't tell his family how bad things had gotten. Unable to keep up with the rent at his apartment, he was living out of his car. The stress of trying to hold down a job from that environment was crushing, especially while wrestling with substance use disorder and mental health challenges.

"About a year ago, I was homeless and people didn't want me around. I had pretty much burned all my bridges," he said.

He ended up in the hospital and then at a psychiatric-care facility. Years of heavy drinking and substance use had led to severe health concerns, and he had already been through hospital stints and a couple of 28-day detox programs. He decided to take a different approach and look for programs that offered longer periods of structure and support.

A new, life-changing approach

During a six-month stay at a residential treatment facility, he attended a presentation about Christopher Place Employment Academy.

"I heard people talk about this place where I could stay and they could help you with getting a job and all these great things," he said. He walked up to the presenter and told him: "I promise you that in six months, I'm going to be in that program."

Christopher Place is an intensive residential employment program that offers education, training and recovery support to formerly homeless men, advancing their transition to stable living. The program requires a formal commitment, and when Lauer arrived, he dedicated himself to the journey.

"I pretty much totally surrendered and said: I'm just going to do what this program asks of me. And since I've done that, everything has fallen in place," he explained. "I'm still getting things back that I lost in addiction."

"There are no shortcuts"

One of those things is a stronger connection to his family. When he first arrived at Christopher Place, some of his family members didn't even know whether he was alive. Another resident urged him to reach out, and a year later, Lauer spends most weekends visiting his parents and his 8-year-old.

"In her eyes, I can't do anything wrong," he said of his daughter. "I've sat with her and said, 'Kid, I'm sorry I wasn't there all the time.' She said, 'That's all right, Daddy. It's not your fault.' It's like she understands more about addiction than some people who are older."

With support from Christopher Place, Lauer is starting a new job at a local concrete plant, where he expects to tap his mechanical knowledge to help maintain the facility's equipment.

"It's been a long journey so far, but there are no shortcuts," he said. "The longer you stay clean, the more you do for yourself, the more you start to get back."



Achieving
Independence

When Catholic Charities began considering the vacant space at its Villa Maria building as the new home for Gallagher Services’ meaningful day programs, it was easy to dream big.

Gallagher Services had long been steered by a broad philosophy: supporting individuals with varying needs and abilities in ways that allow them to explore their own vision for a fulfilling life – and building the pathways needed to get there. Now, the program had a rare opportunity to design a community center that could fully support and advance that ideal.

A long history and an updated vision

For 45 years, Gallagher Services’ day program for people with intellectual and developmental disabilities was centered on Pot Spring Road in Baltimore County. Offerings evolved over the decades in response to community needs to include vocational training, day habitation and community integration, but eventually, aging real estate constrained the ability to expand.

In 2021, Catholic Charities started a \$2.5 million re-design of an empty wing of its Villa Maria building, about a mile away, envisioning the space as a vibrant hub of activity and place for Gallagher Services participants to interact with each other and the broader community.

Planners recognized how thoughtful design could unleash new opportunities. A warm and welcoming entrance that would lead into a large community gathering spot suitable for a variety of programming. Smaller rooms for classes, activities or quiet reflection. A full nursing suite, when needed, to support participants’ needs. And a café-style area that would draw staff and visitors from other parts of the building as well as neighbors.

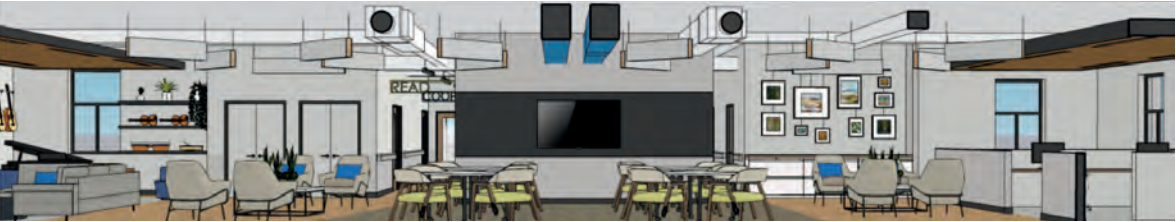
Focused on person-centered planning

The reimagined space is a physical manifestation of a broader transformation across Gallagher Services, one that stresses a focus on person-centered planning and community integration. While participants with significant medical challenges will be able to get the services they need on site, others may come and go individually or in small groups, based on their plans for the day.

“This change will allow us to welcome the people we support, volunteers, and community members to a large open space while giving every person’s journey the support it needs and engage with their community as they choose,” said Administrator Kathy Clemente.

In a year when the COVID-19 pandemic continued to upend program planning, impede hiring and slow down many project timelines, construction on the community center continued. Planners began focusing on details – the right wall colors, the most appropriate technologies, the best type of stackable furniture, the placement of wall plugs and storage– with the goal of opening the facility in early 2023.

“Despite all that we are going through and the challenges, having the new space is exciting and gives us the chance to re-imagine the services we provide,” said Alyscia Smith, director of the Meaningful Day program.





Aging with Dignity

In previous summers, Joan Andrews would close her curtains tight and blast her air conditioning throughout the day, and often that still wasn't enough to keep her living room cool during Baltimore's hottest weeks. These days, the DePaul House resident enjoys the sunlight streaming through her new windows – and the insulation that keeps out the summer heat.

"The windows are so wonderful. . . . In this apartment, you get afternoon sun that comes in at about 2 o'clock every day," she said. "Everything they've done – it's just all such an improvement!"

Andrews' new windows are part of a \$7.3 million renovation to two Catholic Charities buildings – DePaul House and St. Joachim House – that provide affordable housing to older adults who can live independently or with supportive services.

The blessing of afternoon sunshine – and a new roof

Many of the upgrades at the connected properties in southwest Baltimore are improvements the residents feel in their day-to-day lives, such as new doors and heating-and-cooling systems, updated community kitchens, better accessibility in parking lots, and more.

"It's nice when you flip that thermostat on and you know you're going to get heat," said Phyllis Sewell, property manager at DePaul House, adding that residents have been pleased with the changes. "Some have even called the hotline to say, 'I'm so happy about this or so happy about that!'"

Other improvements bolster the infrastructure in the buildings. St. Joachim House, which was built in the 1920s and last renovated in 1995, received a new roof, for example. And contractors relined the hot-water pipes in DePaul House to stop pinhole leaks that developed since the building was erected nearly 40 years ago.

Andrews, 78, moved into DePaul House in 2013 after waiting two years for one of the facility's 199 rent-assisted units. She was happy with the safety and condition of her home but had to wrestle with closet doors and windows that fell off their tracks or call maintenance for extra support.

"I just can't say enough about it," she said of the recent changes. "It's been a blessing – it really has!"



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Combined Financial Results

ASSOCIATED CATHOLIC CHARITIES, INC. (Unaudited, In Millions)			2022 Uses of Operating Funds	
	June 30, 2022	2021		
Assets				
Cash, Accounts Receivable and Other Assets	\$ 35.4	\$ 33.4		
Contributions Receivable, Net	52.9	15.6		
Property and Equipment, Net	137.0	133.3		
Investments	80.5	101.0		
Total Assets	<u>\$ 305.8</u>	<u>\$ 283.3</u>		
Liabilities and Net Assets				
Accounts Payable, Accrued Expenses and Other Liabilities	\$ 27.3	\$ 27.0		
Capital Advances	92.3	98.7		
Mortgages and Bonds Payable	64.3	55.7		
Total Liabilities	<u>183.9</u>	<u>181.4</u>		
Net Assets	<u>121.9</u>	<u>101.9</u>		
Total Liabilities and Net Assets	<u>\$ 305.8</u>	<u>\$ 283.3</u>		
Revenue and Expenses				
Government Fees and Grants	\$ 111.5	\$ 106.6		
Rental Income	18.7	18.8		
Contributions, Fundraising and Donated Goods and Services	38.6	35.2		
Program Service Fees and Other	8.6	7.1		
Total Operating Revenue	<u>177.4</u>	<u>167.7</u>		
Salaries and Benefits	104.2	101.1		
Occupancy	17.9	16.6		
Other	34.7	27.4		
Total Operating Expenses	<u>156.8</u>	<u>145.1</u>		
Income from Operations Before Depreciation	20.6	22.6		
Depreciation	(8.7)	(8.6)		
Greater Promise Capital Pledges, Endowments and Other Gifts	18.0	0.3		
Net Investment Income/Gains and Other	(9.9)	23.4		
Change in Net Assets	<u>\$ 20.0</u>	<u>\$ 37.7</u>		

Category	Percentage
Direct Services to People in Need	87.1%
Fundraising & Awareness	10.1%
Administration	2.8%

A Greater Promise

IMMIGRATION



399

unaccompanied minors were reunified with family or sponsors



3,707

health clinic visits, preventing more severe illness and reducing ER load

318

cases with unaccompanied minors

ADULTS WITH INTELLECTUAL / DEVELOPMENTAL DISABILITIES



264

adults found inclusive, positive and integrative homes

353

adults found housing and employment support

SUPPORTING CHILDREN & FAMILIES

2,189

children got a head start on their educational success



194

families received support from their child's enrollment

HOMELESSNESS & POVERTY PREVENTION & RELIEF



4,936

individuals and families found permanent housing



4,236,190

meals served

100,355

individuals received case management and emergency service support

MENTAL & BEHAVIORAL HEALTH



5,920

individuals received mental or behavioral health treatment

6,406

individuals received psychiatric rehabilitation services

140

schools in Maryland provided behavioral health services

WORKFORCE DEVELOPMENT



3,512

individuals found work well above minimum wage

SENIORS



1,711

residents

18,463

resident services

Our Mission: Inspired by the Gospel mandates to love, serve and teach, Catholic Charities provides care and services to improve the lives of Marylanders in need.

Our Vision: Cherishing the Divine within, we are committed to a Maryland where each person has the opportunity to reach his or her God-given potential.

Our Values: To love, to serve, to teach and to work for justice.



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Our 4,079 volunteers are an army of selfless people who gave their time and talent for 93,261 hours in service so that others’ lives may be improved in a multitude of ways. Opportunities to improve lives are countless. For information, please contact us at 667.600.2024 or volunteer@cc-md.org, or visit our website at cc-md.org/volunteer.

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CHERISHING THE DIVINE WITHIN ALL

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