A movement to LOVE

2019 ANNUAL REPORT

CATHOLIC CHARITIES

CHERISHING THE DIVINE WITHIN ALL

Dear friends in Christ,

esus tells us love is the pathway to salvation. In our day-to-day lives, choosing that pathway is redemptive, instilling in us the power to forgive, to heal, to show mercy, to foster peace.

We are blessed with many kinds of love: the love within family, the love among friends, love we show ourselves, and the godly agape – the universal love from which charity is born. It is on this love that the mission of Catholic Charities is built, and of this love that its work to heal individuals and communities is lived each day. It is through agape that you come to be part of this movement, a vital and cherished contribution to the outreach we are all called to do as children of God.

With eyes and hearts opened to the need for healing in our communities and in ourselves, we are emboldened in that calling. As Pope Francis shared on World Mission Sunday, Oct. 20, "How many saints, how many men and women of faith, witness to the fact that this unlimited openness, this going forth in mercy, is indeed possible and realistic, for it is driven by love and its deepest meaning as gift, sacrifice and gratuitousness (cf. 2 Cor 5: 14-21)!"

These pages are offerings of story, images of connection, snapshots of struggle, forgiveness and compassion that model the mindful action of loving our neighbor as we love ourselves. United in that compassion, you join the women and men of Catholic Charities in a boundless witness of God's grace. I pray that you feel it in your daily life.

Thank you for acting on your compassion for others.

Yours faithfully,

+ Shilim E. Low

Most Reverend William E. Lori Archbishop of Baltimore Chair, Catholic Charities Board of Trustees



"LOVE THE LORD WITH ALL YOUR HEART AND WITH ALL YOUR SOUL AND WITH ALL YOUR MIND... AND LOVE YOUR NEIGHBOR AS YOURSELF." MATTHEW 22:35-40

Dear Friends,

How do you show love?

Is it in the way you encounter a stranger, greet a friend, listen to a partner, cheer for and support a child?

Does your capacity to love connect you to our mission and work?

Our movement to improve lives begins with the capacity to love. Love informs every encounter we have. In a time when we are so aware of pain, anger, blame and hatred, our willingness and commitment to love allows us to forgive and to heal.

Love allows us to open ourselves to others and to see each other not as perfect people, but as a people with inherent worth and dignity. It allows us to seek the Divine in every person. This understanding is what makes our work distinctive. Love is the why and how of what we do. Giving is transactional. Love is transformational. Our shared mission is only fulfilled when it is motivated by love.

The stories that follow will show you what happens when we put love into action. The relationships we share in these stories are profoundly mutual. Thank you for being part of these relationships, and for walking with us and our neighbors in this powerful movement to love.

Peace,

Willen Om clouty

William J. McCarthy, Jr. Executive Director

A movement to love

Our Mission: Inspired by the Gospel mandates to love, serve and teach, Catholic Charities provides care and services to improve the lives of Marylanders in need.

Our Vision: Cherishing the Divine within, we are committed to a Maryland where each person has the opportunity to reach his or her God-given potential.

Our Values: To love, to serve, to teach and to work for justice.

ANNA'S HOUSE SERVES WOMEN AND FAMILIES EXPERIENCING HOMELESSNESS COUPLED WITH DOMESTIC VIOLENCE, UNEMPLOYMENT, CHRONIC ADDICTION OR MENTAL HEALTH ISSUES. OUR STAFF WORKS WITH EACH CLIENT TO HELP THEM TAKE CHARGE OF THEIR LIFE AND RECOGNIZE THEIR OWN CAPABILITIES AND SELF-WORTH, PROVIDING EMERGENCY SHELTER, TRANSITIONAL AND PERMANENT SUPPORTIVE HOUSING TO HELP MOVE TOWARDS SELF-SUFFICIENCY.

Transformed by love

hree years ago I hit rock bottom," Tiffany Corey recalled while balancing her cheerful infant son on her hip and keeping a close eye on her lively toddler daughter during a recent visit to Anna's House. She looked over at her friend and caseworker, Kris Lewman, and went on. "I was in a domestic violence relationship and lost my housing. I knew I had issues. I was in a cycle of being with the same type of man. So I needed the housing, but I needed counseling even more."

Kris nodded. "You've always been self-aware," she said to Tiffany. "You may not always like what you learn, but you don't stick your head in the sand. That's one of your best qualities."

Tiffany continued. "I came to Anna's House nervous about community living. I knew I needed structure. They told me, 'If you follow the rules and work the program, we can help you.'"

While living at Anna's House, Tiffany learned to manage her life and her money and be a better mother. Having grown up in foster care, she didn't have a role model for good mothering when her daughter was born. "Parenting is an everyday struggle, knowing I'm responsible for making sure they turn out to be good people," she shared.

Tiffany now has her own townhouse and car, and a part-time job. As she moves towards independence, she still has support from Anna's House. "I don't even have to ask Miss Kris," she said. "She'll just stop by and bring something for the kids. She thinks of me—'Tiffany might need this,' and she'll bring it."

The warmth between the two women lights up the room. "Once you said I felt like a grandmother to you," Kris remembered. "That touched my heart. I've never had a client say that before."

"You are like a grandmother," Tiffany responded immediately. "You call me on my mistakes. You remind me to think positive. I have so many opportunities, and I don't know why I deserve them."

Kris' answer was predictable. "Think positive!"

TIFFANY & KRIS





AT AGE 13, SEAN BALL WAS ONE OF THE FIRST PEOPLE TO COME TO GALLAGHER SERVICES WHEN IT OPENED IN 1977. TODAY WE SUPPORT ADULTS THROUGH COMMUNITY LIVING, A MEDICAL DAY PROGRAM, AND SUPPORTED EMPLOYMENT AND INVOLVEMENT IN THE LARGER COMMUNITY-ALL TAILORED TO HELP EACH INDIVIDUAL WE SERVE TO EXPLORE AND ACHIEVE THEIR OWN VISION OF A FULFILLING LIFE.

Dean Ball and Andy Marcantoni have a special way of talking. Since Sean is mostly nonverbal, he responds to his longtime friend with big nods, thumbs-ups, fist bumps and emphatic "yeahs!" They first met when Andy was in high school at Loyola Blakefield, volunteering at Gallagher Services. Sean was a 20-year-old resident. As time went on, Andy got married, had three kids, and built a happy life. He's also president of his family's company, F&M Contracting.

the Orioles and Ravens.

About seven years ago, on a contracting job at Gallagher, Andy spotted Sean. He asked if Sean remembered him, and the two picked up where they had left off. Trips for ice cream—Sean's favorite dessert, which he talks about by pretending to lick a scoop—became excursions with the whole Marcantoni family. Andy and Sean's birthdays are a week apart, so they celebrate together every year. Towson's Fourth of July Parade is another annual tradition. Sean also works part-time at Andy's company.

But Sean also works hard, and his meticulousness serves him well. "When we're at work, and I say hi, he lets me know, 'I've got to get back to work, can't talk now,'"Andy explained. "And he points out anything that's wrong in our building. But I see the smile on his face when he sees me. He wears his heart on his sleeve.

"My relationship with Sean is as fulfilling and satisfying as any other friendship I have," Andy said. "Even if he does like to cheat at bowling!"

Loving each moment together

Sean, who was intellectually disabled at birth, is the gourmet cook of his Gallagher-supported household, and makes sure the apartment is well maintained. The meticulousness he applies to everything from his clothing to his cooking is balanced by a fun-loving nature and a passion for

"We all look forward to the days when we're going to get Sean," Andy said. "When he's with us, the cares of the day just drop away. You can be in the moment. We just have fun."



ROSE & WARDI

THE ESPERANZA CENTER OFFERS HOPE AND COMPASSION TO THOUSANDS OF IMMIGRANTS TRYING TO NAVIGATE LIFE IN THIS COUNTRY. THE ESPERANZA HEALTH CENTER OFFERS FREE MEDICAL AND DENTAL SERVICES TO IMMIGRANTS IN THE METROPOLITAN BALTIMORE AREA WHO DO NOT QUALIFY FOR HEALTH INSURANCE.

Love heals

 R_{ose} Richardson's journey to the Esperanza Health Center in 2017 was a long and difficult one. She'd come to the U.S. from Jamaica in 2011, and began to notice serious health problems while she was pregnant with her daughter, Taliah, in 2014. For years, she tried to get treatment for worsening symptoms as an undocumented single mother with no health insurance.

Finally, a friend suggested she look into Catholic Charities, and she found the Esperanza Center. Sitting with her during that first visit, Community Health Coordinator Wardi Donnelly looked into Rose's eyes and said, "You're pretty sick, you know that?"

The stoic Rose bristled at first. "I thought, 'I'm not sick bad, because I can still walk," she remembered. "But they took me on. All the other people I went to, they sent me around and around. Nobody wanted to help because I didn't have insurance."

The Esperanza team sent her for an ultrasound and a biopsy that identified stage 4 uterine cancer which had spread to her lungs. The center partners with providers like Johns Hopkins, which provided Rose with no-cost treatment. Through it all, Rose maintained her fighting spirit: "I kept saying, 'This cancer is not going to kill me. I'm going to kill it."

Wardi came to admire that attitude, and the bond between them grew. "You want to do anything you can to help her because she's helping herself," she said. "I love Rose. One time I saw she had missed a GYN appointment. I asked her, 'What happened?' She didn't have the money for the bus. We have donated money we can use to help patients like her. If we didn't, it would come out of my pocket-but I would never tell Rose it came from me. How many times have I gone to Starbucks, and for a fighter like Rose not to have \$4 for the bus to make a doctor's appointment?"

Rose believes Esperanza Center saved her life, giving her more time to watch her little girl grow. "My lungs are getting better every day. I give thanks to God, and Miss Wardi, and all the others that have helped. Miss Wardi is very precious to me and my daughter."

AMIYAH & CARMEN

hroughout Amiyah's young life, the only constant has been loss. She has shuttled between the great-grandmother she calls Grumzie and her sometimes-homeless mother. Though her mother's life is more stable now, Amiyah's behavioral and emotional challenges require that she live with Grumzie while her siblings live with her mother.

Separation from her mother and siblings is one of many losses in Amiyah's young life. Her Amiyah is in her second stay at St. Vincent's Villa and Villa Maria School. Because she is so

beloved grandfather died when she was little. She no longer has contact with her father. Then there was Max, the family Great Pyrenees, who "would jump on top of me in bed because he was scared of thunder. But one day he went out to lie down in the sun and never came back up." young, it is the only place where she can receive residential treatment. Her response to emotional stress is often to run away, an action the staff calls "bolting." She spends time with Carmen inside almost every day, but if she doesn't bolt, she can choose to spend her time with Carmen outdoors.

"I'm getting better, mostly because of Carmen," Amiyah said. "She's my family, my bodyguard, my peer helper. I love Carmen. She's the best thing I've ever had in my life!" Between interventions with children in crisis and her regular rounds, Carmen rests in the office of administrator Ezra Buchdahl. Then Amiyah arrives. Carmen knows Amiyah is a love sponge, and soon the two are rolling on the floor, sharing kisses. Amiyah laughs, and jumps up to show off Carmen's many talents. Amiyah holds up a dog treat she baked with the help of her mentor, and spells S-I-T. Carmen sits. Amiyah laughs again-"Carmen can spell!" For Ezra, being Carmen's primary handler has deepened his connection to the children in St. Vincent's care and helped him better to understand the traumas that shape their lives. "Moving to a trauma-informed care model has helped us to see that sometimes the kids who act out the most are most in need," he explained. "What Carmen offers is unconditional love. Carmen loves Amiyah regardless of her behavior. She works with many children here, but it's a very special relationship these two share."

ST. VINCENT'S VILLA PROVIDES COMPREHENSIVE RESIDENTIAL TREATMENT FOR CHILDREN 5-14 WHOSE BEHAVIORAL AND EMOTIONAL NEEDS HAVEN'T BEEN MET IN A COMMUNITY-BASED SETTING. REHABILITATIVE FACILITY DOG CARMEN, WHOSE TRAINING BY PAWS4PEOPLE AND PLACEMENT AT ST. VINCENT'S VILLA WAS FUNDED BY THE ED BLOCK FOUNDATION, IS A KEY PART OF OUR TRAUMA-INFORMED MODEL OF CARE.

Unconditional love



WHEN A WOMAN FINDS HERSELF WITHOUT A HOME OR WITHOUT A JOB, SHE CAN STRUGGLE TO GET BACK ON HER FEET. MENTAL HEALTH ISSUES, TRAUMA, AND PROLONGED POVERTY HAVE PROFOUND EFFECTS ON POTENTIAL. **MY SISTER'S PLACE WOMEN'S CENTER** PROVIDES SERVICES AND SECURITY TO HELP WOMEN FIND A PATH TO SELF-SUFFICIENCY.

Love perseveres

Born and raised in Baltimore, Seneca Bailey found herself couch surfing and staying in shelters after her mother moved to Oklahoma. With a friend from the shelters, Seneca started coming to My Sister's Place for meals. "But I didn't go up to the offices," she said. "I don't do well with case workers. I never keep appointments. I thought, 'I can do this on my own.""

Wendy Gilbert's path to her work as a therapeutic support specialist at My Sister's Place Women's Center paralleled the experiences of many of the women she serves in her job today. A struggling single mother and survivor of domestic violence, she found connection. "I could have been one of these women," she said. "I love them."

Wendy is always on the lookout for windows of opportunity. She'd become fond of Seneca, whose work from art therapy classes adorns the walls of My Sister's Place. But Seneca didn't seem interested in pursuing other services available to her there. So one day, Wendy pulled Seneca into her office.

"I just saw the love this girl has, her passion for life," she explained. "Her artwork is beautiful. She puts forth this beautiful smile. She says 'I LOVE you!' and I say, 'I love you too, just do the right thing. Show up!"

Though Wendy isn't a caseworker, she leveraged their affectionate relationship to encourage Seneca to accept the help available and take first steps to self-sufficiency: getting her Maryland ID, getting temporary disability assistance (TDAP), applying for Social Security disability.

"Wendy is like a best friend," Seneca said. "I tell her almost everything. If I'm having a bad day or if anything good happens, I have to tell Wendy immediately. She helped me get my medical insurance, and I'm glad I'm in therapy now, which she's been trying to get me to do for a year now. My Sister's Place is a great experience. There are not a lot of places like this out there for women. And Wendy is a role model. She is just happiness, for me."



"IT IS NOT HOW MUCH WE GIVE, BUT HOW MUCH LOVE WE PUT INTO GIVING." ~MOTHER TERESA

A movement to improve lives demands that love be more than a feeling. For this movement to endure and empower, love must be an action.

When you support Catholic Charities, you are a catalyst for change in each person we serve and each community where

giving with charity, you help others. In giving with an open part of something greater to which you have contributed

That good makes a difference for Rose & Wardi, Sean & Andy, Tiffany & Kris, Amiyah & Carmen, Seneca & Wendy, and for the thousands of women, men and children we serve.

Thank you.

With gratitude

On behalf of our board of *trustees, clients, volunteers* and staff, we extend our deepest gratitude to the individuals, corporations and foundations that felt empowered to support our work for the period July 1, 2018 through June 30, 2019. Their generosity provides lifechanging opportunities for families and individuals in need.

A movement to love

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In the event we have

Every effort has been made

information in this report.

inadvertently omitted or

listed you incorrectly, please

and notify us at 667.600.2021.

accept our sincere apology

to ensure the accuracy of the

With Gratitude With deep gratitude, we

prayerfully remember these individuals who remembered the agency and our programs with gifts in their will between July 1, 2018 and June 30, 2019.

Ms. Rita P. Arthur Mr. John D. Cullen Ms. Beatrice J. Dunphy Ms. Mary C. Edelson Ms. Ellen Bowden Fletcher Mr. Benedict J. Frederick Mr. Salvatore J. Glorioso Mr. & Mrs. George H. Hoffman Dr. Kenneth L. Kubos Mr. Frank M. Lewis, Jr. Mr. Joe Lynch Mr. Rex L. Matthews Ms. Clara A. McDonough Mr. Frank L. Mohler III Dr. Theodore T. Niznik Mr. Emidio J. Rossi Mrs. Martha C. Vaeth

Legacy of Light

These individuals have endowed their annual support through a gift to Catholic Charities Legacy of Light Fund. Through their generosity, their annual support of Catholic Charities will last a lifetime.

Anonymous (1) Mr. Charles L. Bauermann Mr. & Mrs. Hugh M. Evans III Mr. Phillip J. Gallagher Mr. Joseph Sebastian Grabenstein Ms. Georgianna Papazian Mr. & Mrs. William J. Stromberg Mrs. Elizabeth Turnbaugh Ms. Maxine Verdier Mr. Lawrence G. Young

Employee Giving

A special thanks to the Catholic Charities employees who empower our mission each day. Those listed below generously share their personal resources through the Employee Giving Campaign to support those we serve during the period of July 1, 2018 to June 30, 2019.

Anonymous (47) Erika Abrams Constance Anders Kelly Anderson Toni Asher Laura Ather Bonnie Baker Michael S. Barber Rhonda L. Battle Monik Batty Scott W. Becker Tonye Bell Brian Boles Donna Bosley Walker Connie Brindle Caroline Brozyna Ezra Buchdahl Terell Butler Ralphael Carr Jan Carson Tammy Chance Mary Choplick Kathleen A. Clemente Amanda Coleman Mr. & Mrs. Wavne N. Collier Christine M. Collins Ida Collins Andrea Commarata Donna Conneely Tanea M. Cosby Julie Crawford Guy Timothy Curry Molly Daeschner Rowena Dalv Eleanor Davis Mr. & Mrs. Randy Davis Mi'Chelle DeNye Holland Charlotte Dietrich Wardi Donnelly Izabella L. Downs Ken Duncan Bridgette Eaton Arnold Eppel Kia Evans Sergey Falko Caroline & Daniel Falvey Trey Fisher Jennifer Foster Rex Foster Stephine Foster Jeff & Sue Franklin Lynnlee Friia Neeta Gandhi Michael G. Gardiner Susan E. Gilmore Constance Greene Cynthia Grosberg Lisa Gudavich Mary M. Gunning

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Combined Financial Results

ASSOCIATED CATHOLIC CHARITIES, INC.

(Unaudited, In Millions)

	June 30,				2019
	2	019		2018	Uses of Operating Funds
Assets					
Cash, Accounts Receivable and Other Assets	\$	24	\$	25	• 88%
Property and Equipment, Net		137		138	
Investments		85		82	
Total Assets	\$	246	\$	245	
T 1 11/2 INT / A /					
Liabilities and Net Assets		2.2			
Accounts Payable, Accrued Expenses and Other Liabilities	Ş	32	\$	27	
Capital Advances		99		99	
Mortgages and Bonds Payable		50		52	
Total Liabilities		181		178	
Net Assets		65		67	• 10% • 2%
Total Liabilities and Net Assets	\$	246	\$	245	• Direct Services to People in Need
					 Fundraising & Awareness
Revenue and Expenses					 Administration
Government Fees and Grants	\$	118	Ş	113	
Contributions, Fundraising and Donated Goods and Services		14		15	
Program Service Fees and Other		18		18	
Total Operating Revenue		150		146	
Salaries and Benefits		106		102	
Occupancy		16		16	
Other		29		29	
Total Operating Expenses		151		147	
Income from Operations Before Depreciation		(1)		(1)	
Depreciation		(8)		(9)	
Endowments and Other Gifts				3	
Net Investment Income and Other		7		8	
Change in Net Assets	\$	(2)	\$	1	

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Michael W. Walton Managing Principal Tower Hill Atlantic / Atlantic Investment Associates

J. Scott Wilfong Community Volunteer

Compassion in Action

FOR COMMUNITY



414 people found permanent housing

299

people found jobs



546,651

meals served to those in need

Safe Streets intervened in



incidents, preventing them from becoming incidents of gun violence

FOR FAMILIES



unaccompanied minors were reunited with family or sponsors



immigrants received health care at our clinic rather than using emergency rooms

4,427

FOR SERVICES

9,410

volunteers spent 197,241 hours in service to our programs and initiatives, not including board and committee members

FOR CHILDREN

Our Head Start children outpaced Baltimore City and Carroll County averages for kindergarten preparedness by



FOR SENIORS



1,630

older Marylanders got help living safely and healthily at home through Answers for the Aging and our Senior Connections Community Outreach collaboration

FOR HEALTH

417

individuals enrolled in substance use disorder treatment



reported reduced or discontinued use Catholic Charities Leadership Team

William J. McCarthy, Jr. Executive Director

Mary Anne O'Donnell Assistant Director and Chief Administrative Officer

Scott W. Becker Chief Financial Officer

Amy N. Collier Director, Community Services

Kevin M. Keegan Director, Family Services

Aileen McSheaTinney Director, Senior Services

How to Conta

Catholic Charities 320 Cathedral Street Baltimore, MD 21201 667.600.2000 cc-md.org

How to Help

Donate

We are sust living our v live their li or donate@

Volunteer

Our 9,410 volunteers are an army of selfless people who lend their talents and time so that others' lives may be improved in a multitude of ways. Opportunities to improve lives are countless. For information, please contact us at 667.600.2024 or volunteer@cc-md.org, or visit our website at cc-md.org/volunteer.

Story copy: Kim Carlin • Photography: Peter Howard • Design: SD

We are sustained by the generosity of our donors and funders who join us in living our values to love, to serve, to teach and to work for justice so that all may live their lives to the fullest. For information, please contact us at 667.600.2021 or donate@cc-md.org, or visit our website at cc-md.org/giving.



CHERISHING THE DIVINE WITHIN ALL

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