

# A Greater Promise

2021 ANNUAL REPORT

• A GREATER  
2021  
PROMISE •

A blurred photograph of two people walking a dog on a path through a sun-dappled forest. The scene is bright and green, with sunlight filtering through the trees, creating a bokeh effect. The path is made of gravel or dirt, and the overall atmosphere is peaceful and natural.

# A Path of Promise



**D**ear sisters and brothers in the Lord,  
We are united together in the spirit of God's new covenant, brought forth in His Son, and "written upon our hearts" (Jer 31:33 RSV). That covenant is a promise—one that says that we are inherently filled with the grace of God so that we might live out God's calling.

It is in the spirit of that promise that we serve our neighbors—called to act as Christ among community, to love, to serve, to teach, and to work for justice.

In a year that profoundly challenged our individual and communal health, our abilities to serve in community, our individual and collective capacity for anxiety and uncertainty, Catholic Charities remained a humble and dedicated keeper of the promise. With every obstacle came a reimagining. Through God's grace and the extraordinary commitment of nearly 2,000 individuals, as well as partners and collaborators, this organization answered God's call each day.

In your support for this work, you serve that call as well, and you enable Catholic Charities to make an even greater promise to our neighbors and to us. It is a promise to minister to those in need while working to reduce that need. It is service with not only our hands but also our hearts, so that there is sacred meaning behind the companionship on the journey.

I pray that, together, we remain faithful to the covenant, and I thank you for your part in that promise.

Yours faithfully,

A handwritten signature in black ink that reads "William E. Lori". The signature is written in a cursive style.

M. Rev. William E. Lori  
Archbishop of Baltimore



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ear friend,

I have never been more grateful for you, for your health, and for the astonishing and humbling dedication of my Catholic Charities colleagues.

Nearly 100 years ago, when Catholic Charities was chartered, the world was emerging from a global influenza pandemic. One year ago, when I wrote this message for our Annual Report, my colleagues and I had spent the first few months keeping our promise to our community amid COVID-19. Today, we recognize the power of that promise to persevere, and we share it with you.

It is tempting to think of the last year as a detour on our journey. In fact, it has been a thoroughfare. We have looked ahead on the path we share with our neighbors to see a new way forward, a vision for a greater promise to the individuals and families we accompany and to one another. We have renewed our resolve, and we have never lost sight of the promise that is inherent within each individual we encounter, and each community we live in.

In our work, we are confronted each day with the fact that promise does not equal perfection. Rather, a promise is an investment, a sign of commitment that we will take deliberate steps on this journey together, with faith in one another and in what and who we know we each can be.

In this report, you will once again meet a few of the neighbors who invite us to accompany them on their personal journeys. These are women and men who have seen the promise within themselves and entrusted us with helping them live it out. I personally believe there is no more humbling work, and I thank you for the investment you make in it.

Peace,



William J. McCarthy Jr.  
Executive Director



# promise, Not Perfection

A man with a beard and a blue t-shirt is sitting outdoors, smiling broadly. He is looking towards the right of the frame. The background is a blurred outdoor setting with trees and a building.

ANDREW

At Sarah's House

THE PROMISE OF **Responsibili**



**A**ndrew Holland doesn't want his children ever to experience the financial insecurity and homelessness that he has endured for more than half of his life. With parents who were unable to care for him, he was "in foster care at age four," he said, "arrested at 19, and released with nowhere to go, bouncing back and forth from place to place, staying outside." Always a hard worker, he was supporting himself and his girlfriend with a job at a restaurant at BWI Thurgood Marshall Airport in 2020. Then the Covid pandemic hit, the world shut down, he lost his job, and his son was born.

"Depending on unemployment and those stimulus checks helped pay for a hotel for a while," he said. "I have good people in my corner who helped us out during the pandemic. But by the beginning of 2021, I was going broke paying for a hotel room, and it got to be too much. I started looking around for programs that could help us and found Sarah's House. At first I was reluctant to come to this program, but I made the decision for us as a family. Living by someone else's rules is tough, but I thought about my son, who's one year old now. I appreciate what the program is doing for us. It's a roof, and they're helping us get ahead."

Andrew is driven by a desire to make a better life for his son and the baby he and his girlfriend are expecting later this year. He's thankful for the help they've gotten through Sarah's House with the logistics of life that can be barriers to accessing benefits, employment, and housing for example. He's looking forward to the next step in the program—moving his family into their own place. He has returned to his former job at a higher rate of pay and has been actively seeking out extra hours and opportunities to move up in the company.

"For me, from here on out, it's all or nothing," he explained. "It's been a long time coming. I've made some wrong decisions in my life, but now I have three lives I am responsible for. I have plans. With what I'm making now, I can sustain us, keep a roof over our heads, and food on the table. It's a start. I'm not looking for a luxurious life, but I do want to keep moving up. I want to go back to school, build a career, find a better paying job so we can get a house. But for now, I will put in the hours, save money, provide for my family, contribute to my company. I'm willing to do anything I have to do to give my kids the life I didn't have."



**HOMELESSNESS & POVERTY PREVENTION AND RELIEF**

In FY21, our neighbors experiencing homelessness or food insecurity were sometimes hard to see. The pandemic scattered everyone away from their usual spaces, and our meal services were different. But we accompanied each person who wanted us with them.

Our neighbors found



**261,471** meals

A safe place to sleep **113,331** times

**152** families prevented eviction



**306** individuals/families found a home

**281** kept the home they found in FY20 or 21

**1,335** neighbors got personal support through case management

**Programs preventing and relieving homelessness and poverty**

- Anna's House
- Answers for the Aging
- Catholic Charities Head Start and Early Head Start of Baltimore City, Carroll County and Harford County
- Christopher Place Employment Academy
- My Sister's Place Women's Center
- My Brother's Keeper
- Our Daily Bread Employment Center
- St. Edward's Workforce Development Center
- Senior Communities & Support Services
- Weinberg Housing and Resource Center

W

hen Derek Turner got his one-year certificate at Vehicles for Change, it was the longest he'd ever worked at a job. "I get to work early every day," he said. "Working on cars for me brings a certain joy of fulfillment that I can't explain, and add to that, I know we're doing something for the greater good by donating cars to needy families, helping them get out of their situation too."

Looking back at his journey from prison to a job where he's respected and able to support himself, "I'm still amazed. I'm still discovering myself because I was gone for 15 years in the drug thing. Now I'm actually living." His interest in cars goes back to the time before all of that. He'd learned to fix brakes and change the oil from a friend's dad. Then he built his own car, "an '81 Cressida that was the hottest thing in Baltimore City," he remembered. "I started doing cars for everybody in my neighborhood at Lexington and Monroe. They knew I was honest. It didn't feel like work to me. It makes me satisfied to see someone happy with their car."

When he got out of prison he knew he didn't want to go back. "I have a motto at work, *no comebacks*. I don't want someone coming back with the same problem." He took the same attitude with his life. "It all starts with the man in the mirror. You don't have to be in jail to be in jail. I see people who are afraid to break out of those fences they build for themselves. When you go outside you experience some things that are uncomfortable, some good. People get stuck."

After getting out of prison, Derek was working as a mechanic at the Port of Baltimore. He knew he needed ASE certifications to get ahead and started looking for ways to do that. "I went to Catholic Charities for something, and I found out they were linked to this program. Once I got into the workforce class, I just blew up. The soft skills—Mr. Creamer and everyone there were very helpful. I know I can do more than fix cars, but that's the road I chose to get me out of my poverty." After completing the St. Edward's Workforce Development program, Derek was hired for a full-time position at Vehicles for Change's Full Circle Auto Repair and Training Center, where he fixes cars, mentors new mechanics, and drums up business.

"I had a vision," he explained. "I knew this was what I wanted to do. Anybody who knows me they respect that about me—no comebacks. If I do a job I'll do it right. I'm on my way. I make sure all my t's are crossed and i's are dotted."

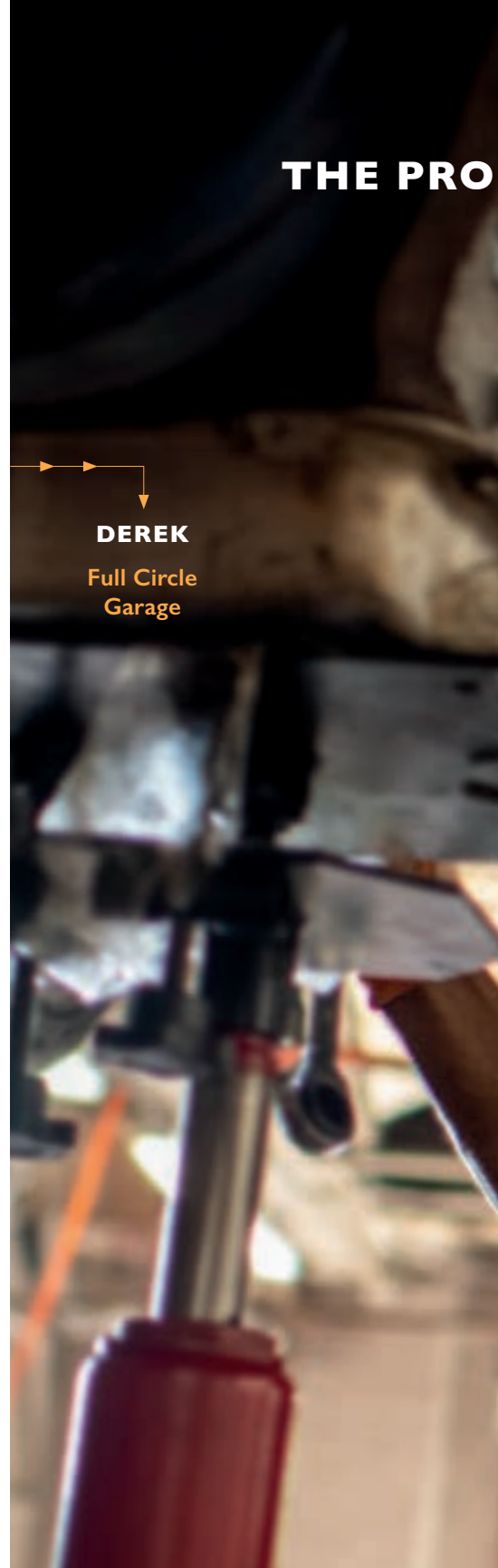
**WORKFORCE DEVELOPMENT**

Imagine trying to find meaningful and sustainable work when so much in our communities was shut down. Add barriers like addiction, arrest records, transportation challenges, lack of education, and it's not hard to see why this past year was extraordinarily hard on neighbors who needed work. They asked us to help them take this crucial step on their path.

**110** individuals found work  
and made an average of **\$13.50**  
per hour

**73** kept their jobs for at least six months  
**203** individuals got job skills training

- Programs supporting workforce development**
- Christopher Place Employment Academy
  - Gallagher Services
  - My Brother's Keeper
  - My Sister's Place Women's Center
  - Our Daily Bread Employment Center
  - St. Edward's Workforce Development Center



**DEREK**  
Full Circle  
Garage



MISE OF

# Opportunity



JALENE,  
JONAYA AND  
SHIRLENE

At home

THE PROMISE OF

# Heali



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hen Rev. Dr. Jalene Chase was 5 years old, she made a friend who often seemed sad. Eventually, the friend told Jalene a man in her household was hurting her. Jalene told her own mother, who tried unsuccessfully to intervene. When her friend was killed in an accident on her way home from school, Jalene believed the girl had ridden her bike into traffic.

“She couldn’t face going home one more day,” Jalene said. “I couldn’t help her. I’m in a position to help children now.”

So she does. When Jalene’s oldest brother died, his grandchildren needed a home. Jalene and her sister, Shirlene, sold their condos to buy a house together and take care of the children. But that was just the beginning. The sisters soon were taking in other children whose parents needed temporary help. They trained as treatment foster parents, learning to care for children and teens with significant emotional, behavioral, social, or medical issues. That’s how they met Jonaya.

“Jonaya came to stay with us for respite care, just for a few months,” Jalene recalled. “Well, it’s been six and a half years.”

At first, Jonaya was destructive and sometimes violent. The behavior told the Chase sisters that Jonaya had experienced significant trauma and would need more than conventional therapy. Jalene’s research led her to St. Vincent’s Villa.

“With a child like this, some people would feel like a failure needing to send her for residential care,” she said, “but we knew the best we could do for her was getting her the help she needed. It was always difficult to leave her there, but every tear when we dropped her off watered her growth.”

Six years after her 30-day stay at St. Vincent’s Villa, Jonaya calls Jalene and Shirlene her “aunts.” She still uses the skills she learned at St. Vincent’s Villa to calm herself and advocate for her needs. She dreams of a career using the creative skills she discovered through her art therapy.

And Jalene sees a bright future for the little girl whose path was supposed to cross with hers for just a little while, but has grown longer. “She knows we care about her, and I want her to embrace that person we care about, and have a good life.”



### BEHAVIORAL AND MENTAL HEALTH

From the onset of the pandemic through today, the need for behavioral and mental health care has increased dramatically. Anxiety, depression, addiction—all of them have been fueled by the layers of trauma and crisis brought on or made worse by COVID-19. A lot of neighbors needed someone to be by their side. So we were.



**7,026** children and adults **found help**

**787** individuals enrolled in **substance use disorder** treatment

**333** individuals achieved **sobriety** in FY21, and **484** individuals reported **using less**



**971** youth in mental health crisis **avoided hospitalization** or **found continuing care**

**97%** of the children at St. Vincent’s Villa **healed from trauma** enough to go home or somewhere less restrictive

### Programs supporting mental and behavioral health

Nearly all Catholic Charities programs offer mental and behavioral health supports. The following are programs dedicated specifically to these services.

#### BCARS

Family and Kinship Navigator Services

Mental Health Assessment Team

St. Vincent’s Villa

Villa Maria Community Resources Home Based Respite Program

Villa Maria Community Resources Behavioral Health Clinics

- Abingdon
- Fallstaff
- Lansdowne
- Cumberland
- Fallstaff
- Millersville
- Dundalk
- Frederick

Villa Maria Community Resources School-based Behavioral Health Programs (100+ schools statewide)

In 2012, 16-year-old Williams Guevara Martinez was just one of tens of thousands of children from Central America crossing the southern border into the U.S. alone. When he was apprehended in Texas upon arrival, Williams had already endured a terrifying journey and still faced an uncertain future. In leaving El Salvador, he had simply been running for his life. His hands and legs are scarred from beatings at the hands of his father, who forced him to work long hours from age 11 onwards. Exhausted, always hungry, Williams was failing high school. When his father demanded that he quit school and work more, he knew his only chance at life was to leave the country.

In Maryland, Williams reconnected with his older brother Adan, who immediately began working to help Williams stay in the U.S. One attorney charged \$1,000 only to tell them that Williams should just return to El Salvador. Adan learned about Esperanza Center, and at the brothers' first meeting with the attorneys there, they knew for the first time that there was a path forward for Williams.

The legal journey was long and complex. Adan had to assume legal guardianship of his brother before Williams could apply for residency. The Esperanza attorney working on the guardianship issue, Scott Rose, listened to Williams' story and asked if he would testify on behalf of House Bill 315, to raise the age limit from 18 to 21 for immigrants eligible for Special Immigrant Juvenile Status. In his emotional testimony before the state legislature, Williams told how he was thriving at his high school and planned to go to college, saying "I love this country and the opportunities it gives me, and I love my brother." The bill passed, and Williams' 20-year-old sister Raquel was one of the first to benefit from it. She now has residency and is in the process of applying for citizenship.

In July 2021, Williams was sworn in as a U.S. citizen. Looking back on his decision to testify, Williams said simply, "I thought that if I could do something to help somebody else, even a little bit, that would be a good thing. They had been helping me so much, and I wanted to give something back."

Today, he's looking toward a bright future. His girlfriend helped him apply for a job at the US Postal Service. He plans to go to college to study filmmaking. Today he's working nights sorting mail and writing during the day, thinking about producing a short film as a portfolio piece for his college application. "Getting legal status has been big," he said. "The people at Esperanza, I never felt alone when I was working with them. They see everyone as a person, not a case. They really care. The path I took, and making it this far. It shows me that I can do things too. It inspires me to do something with my life."



## IMMIGRATION ASSISTANCE

Being new to this country brings difficulties and insecurities most of us can't imagine. Dealing with a pandemic on top of language barriers, work visas, and other challenges has meant a new level of fear and complication. The Esperanza Center stayed close on the path to a better life for our new neighbors.



**170** unaccompanied minors were reunified with family or sponsors

**554** individuals made progress in or won their legal cases

**173** neighbors got a visa



**83** neighbors were able to work legally

Neighbors found care **2,126** times from our health clinic

**339** immigrant neighbors learned English

**5,334** immigrant neighbors called our COVID Triage Hotline



### Programs within the Esperanza Center

- Client Services
- Educational Services
- Family Reunification Services
- Health Services Clinic
- Immigration Legal Services
- Services for Victims of Human Trafficking



WILLIAMS

Near the  
Esperanza Center

PROMISE OF **A New Life**



**CHRISTINE**  
St. Elizabeth's  
Rehab & Nursing

THE PROMISE OF **LO**



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hristine Chehreh has always admired her caring and indomitable mother. Bertha Paul rose to a management position at Montgomery Ward's, and then ran a daycare business out of her home. "My mother is a very loving person, and she threw everything she had into taking care of other people's children after raising six of her own," she said.

So it was Christine's husband who first noticed that the time had come for the caretaker to get some loving care of her own. When they built their house nearly 20 years ago, they made a place for Bertha there, so Bertha was there to support Christine when she had her baby daughter, and she has been a constant presence in her now-teenaged granddaughter's life.

They started seeing signs of the onset of Alzheimer's about six years ago, and Bertha's condition worsened while the family was on Covid lockdown in 2020. "It was a blessing to have my husband working at home because my mother started to fall—he's a strong man and he loves my mother," Christine recalled. They began to worry about Bertha's safety, especially when she would get up and wander the house at night. They put safety locks on the outside doors. "You'd like to think your case is special, but everybody who goes through this has the same story. The thing we all share is that it hurts."

When Bertha was hospitalized with a stroke, and Christine accepted that her mother needed more care than they could provide at home, St. Elizabeth's Rehabilitation and Nursing Center was the only option she would consider. "My great aunt, who is 99, was there, my mother's mother was there many years ago, my father's brother, his mother in law, back to my grandmother—so we knew St. Elizabeth's was a caring place. We have a long relationship with St. Elizabeth's."

Even knowing that her mother was going to a place she trusted, Christine wasn't anticipating how happy the transition would be. "My mother really likes it there! The staff have really taken a shine to my mother, and my mother lights up when they come into her room. That's just wonderful to see, when you have to leave your mom in someone else's care. My mom has really only socialized with our big extended family, but now she has friends. And her being in St. Elizabeth's allows me to sleep at night. Now when I visit with her, I don't have to worry about doing the hard physical caretaking. I can spend time with her, cherish our memories together. It's wonderful to see the happiness in my mom."



### CARING FOR OUR SENIORS

Getting older is never easy. Aging amid a pandemic that puts you at high risk, when your health means you can't stay home anymore, or when your finances are especially tight, is a kind of vulnerability no one wants to feel. At Catholic Charities, our elders found what they needed at this moment in their journey: safety, care, community, and compassion.

**2,400+** older adults called our communities home



**444** elders found **healing and care** at The Neighborhoods at St. Elizabeth Rehabilitation and Nursing Center

**70** elders **lived their way** with a little help at Caritas House Assisted Living



Elders at home received **22,256** calls to check in and **368** COVID care packages

Elders at our Communities benefited from **27,300** hours of service coordination

#### Programs offering senior care

- Answers for the Aging
- Caritas House
- St. Ann Adult Day Care program
- St. Elizabeth Rehabilitation and Nursing Center
- Senior Communities
- In Anne Arundel County:
  - Arundel Woods
  - Friendship Station
  - Friendship Village
- In Baltimore City:
  - Basilica Place
  - DePaul House
  - Everall Gardens
  - Our Lady of Fatima I
  - Our Lady of Fatima II
  - St. Charles House
  - St. Joachim House

- In Baltimore County:
  - Coursey Station
  - Holy Korean Martyrs
  - Kessler Park
  - Owings Mills New Town
  - Reister's Clearing
  - Reister's View
  - St. Luke's Place
  - St. Mark's Apts.
  - Trinity House
  - Village Crossroads I
  - Village Crossroads II
- In Garrett County:
  - Starner Hill
- In Harford County:
  - Aberdeen Court
  - Abingdon Gardens

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# W

hen an individual's life improves, so does their community. For many of the individuals we serve, the community's strength feeds their own. That's particularly true in Cherry Hill, at our Safe Streets posts in Brooklyn-Curtis Bay and Sandtown-Winchester, and at Gallagher Services, where we offer supports for adults with intellectual and/or developmental disabilities.

Our neighbors in Cherry Hill, where we are renovating not only the presence but also the purpose of the Cherry Hill Town Center, need investment in their community so it can grow and flourish. Our neighbors with disabilities want to be part of the community where they live, and to journey toward their own dreams and goals to work, live and thrive among their abled neighbors. The men, women and children in violent neighborhoods want peace on the streets so their lives can be safe—a basic need before they can achieve any of their inherent potential. These neighbors graciously allow us into their lives each day to walk with them on the shared path toward the lives and communities they want most.



## COMMUNITY ENGAGEMENT

In communities where surviving takes a daily effort, thriving seems almost impossible. During FY21, 282 individuals were shot to death in Baltimore City alone. Each time, someone had chosen to erase another person's promise through the barrel of a gun. The pandemic made community gatherings harder, but it didn't cool off tempers. Our neighbors asked us to walk with them on a path toward peace in their streets.



Our violence interrupters stopped **534** incidents from becoming shootings

Neighbors found **20,893** meals

The community benefited from **238** COVID-safe events

More than **3,100** neighbors received clothing, shoes, school supplies or other needs

**Programs supporting community engagement and violence interruption**  
Safe Streets Brooklyn-Curtis Bay  
Safe Streets Sandtown-Winchester



## ADULTS WITH INTELLECTUAL OR DEVELOPMENTAL DISABILITIES

When a pandemic threatens health and safety, individuals with intellectual and developmental disabilities are at particular risk. For our Gallagher Services clients, that has meant a lot of time at home, and a lot less ability to participate in the community they wish to be a part of. Their journeys toward their chosen goals may have slowed, but each one allowed us to help them stay healthy, active, and even employed.



**174** individuals accepted supports according to their personal goals

**6** adults were employed at some point in FY21  
All of whom kept that employment from the previous year

**Programs supporting adults with intellectual/developmental disabilities**  
Gallagher Services



THE PR





OMISE OF **Community**



Most Rev. William E. Lori, **Chair**  
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Archdiocese of Baltimore  
Ex Officio

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Gretchen Klebasko  
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*Auxiliary Bishop;*  
*Vicar for Hispanic Catholics*  
Archdiocese of Baltimore

Most Rev. Denis J. Madden  
*Titular Bishop of Baia*  
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*Auxiliary Bishop of Baltimore*  
*Vicar General and Moderator of the Curia*  
Ex Officio

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*Co-Founder and Owner*  
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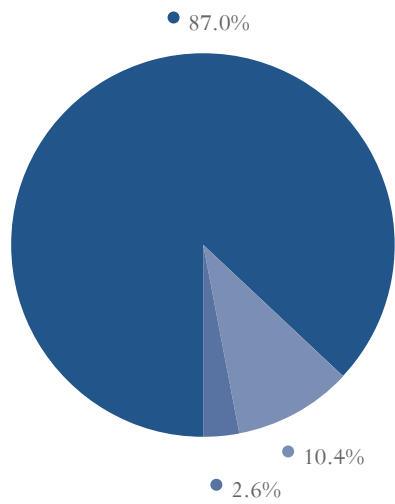
**ASSOCIATED CATHOLIC CHARITIES, INC.**

(Unaudited, In Millions)

	June 30,		June 30,	
	2021	2020	2021	2020
<b>Assets</b>				
Cash, Accounts Receivable and Other Assets	\$ 33.4	\$ 28.5		
Contributions Receivable, Net	15.6	0.8		
Property and Equipment, Net	133.1	137.5		
Investments	101.0	77.1		
Total Assets	<u>\$ 283.1</u>	<u>\$ 243.9</u>		
<b>Liabilities and Net Assets</b>				
Accounts Payable, Accrued Expenses and Other Liabilities	\$ 26.9	\$ 23.3		
Capital Advances	98.7	98.7		
Mortgages and Bonds Payable	55.7	57.7		
Total Liabilities	<u>181.3</u>	<u>179.7</u>		
Net Assets	<u>101.8</u>	<u>64.2</u>		
Total Liabilities and Net Assets	<u>\$ 283.1</u>	<u>\$ 243.9</u>		
<b>Revenue and Expenses</b>				
Government Fees and Grants	\$ 106.6	\$ 107.7		
Rental Income	18.8	18.7		
Contributions, Fundraising and Donated Goods and Services	35.2	13.5		
Program Service Fees and Other	7.1	9.0		
Total Operating Revenue	<u>167.7</u>	<u>148.9</u>		
Salaries and Benefits	101.1	106.0		
Occupancy	16.6	15.6		
Other	27.4	27.8		
Total Operating Expenses	<u>145.1</u>	<u>149.4</u>		
Income from Operations Before Depreciation	22.6	(0.5)		
Depreciation	(8.6)	(8.4)		
Endowments and Other Gifts	0.2	1.9		
Net Investment Income and Other	23.4	5.2		
Change in Net Assets	<u>37.6</u>	<u>\$ (1.8)</u>		

# Combined Financial R

2021  
Uses of Operating Funds



- Direct Services to People in Need
- Fundraising & Awareness
- Administration

# results





## Catholic Charities Leadership

William J. McCarthy, Jr.  
*Executive Director*

Scott W. Becker  
*Chief Financial Officer*

Erin Bolles  
*Chief Development Officer*

Amy N. Collier  
*Director, Community Services*

Kevin M. Keegan  
*Director, Family Services*

Aileen McShea Tinney  
*Director, Senior Services*

## Our Mission

Inspired by the Gospel mandates to love, serve and teach, Catholic Charities provides care and services to improve the lives of Marylanders in need.

## Our Vision

Cherishing the Divine within, we are committed to a Maryland where each person has the opportunity to reach his or her God-given potential.

## Our Values

To love, to serve, to teach and to work for justice.

## How to Help

### Donate

We are sustained by the generosity of our donors and funders who join us in living our values to love, to serve, to teach and to work for justice so that all may live their lives to the fullest. For information, please contact us at 667.600.2021 or [donate@cc-md.org](mailto:donate@cc-md.org), or visit our website at [cc-md.org/giving](http://cc-md.org/giving).

### Volunteer

Throughout the pandemic, our beloved volunteers have been sorely missed – but not far away. Despite the limitations, 1,781 Marylanders safely gave their time and talent for 75,091 hours in service to neighbors. We, and the neighbors we serve, are immensely grateful. Opportunities to improve lives are countless. For information, please contact us at 667.600.2024 or [volunteer@cc-md.org](mailto:volunteer@cc-md.org), or visit our website at [cc-md.org/volunteer](http://cc-md.org/volunteer).

## How to Contact

Catholic Charities  
320 Cathedral Street  
Baltimore, MD 21201  
667.600.2000  
[cc-md.org](http://cc-md.org)





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